

# Community



Social Model for Health and Well-being

# Primary and Community Services

Access/Contact  
Comprehensive  
Continuity  
Coordination



Primary Care Workforce

# Secondary



Secondary Care Workforce

# Tertiary



Leadership

Pathways of Care



## Community



● **Community** refers to the population including our citizens and the wider network of services beyond health.



## Community

### Primary and Community Services Access/Contact



**Access/Contact** is the ability for patients to reach and use health services when needed.



Community

Primary and Community Services  
Comprehensive



**Comprehensive** - comprehensive care means looking after the whole person – their body, mind, and social needs.



## Community

### Primary and Community Services Continuity



● **Continuity** refers to ongoing, consistent care for patients over time, ideally with the same clinician or small team.



## Community

### Primary and Community Services Coordination



● **Coordination** means making sure different services work together so care is smooth and well organised.



## Community

20 - 4 - 7 /  
Tackling  
inequalities

### Primary and Community Services

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**Tackling inequalities** means helping people who have poorer health, especially in the most deprived areas, and working with communities to support healthy living.



Community

Primary and Community Services

Secondary



● **Secondary** - Secondary care is care from doctors who are experts in certain conditions. They give specialist treatment but also work with others with more general skills to provide joined-up care.



Community

Primary and Community Services

Secondary

Tertiary



**Tertiary** services refer to highly specialised medical care, often provided in dedicated centres or hospitals for complex conditions.



**Community**

**Primary and Community Services**

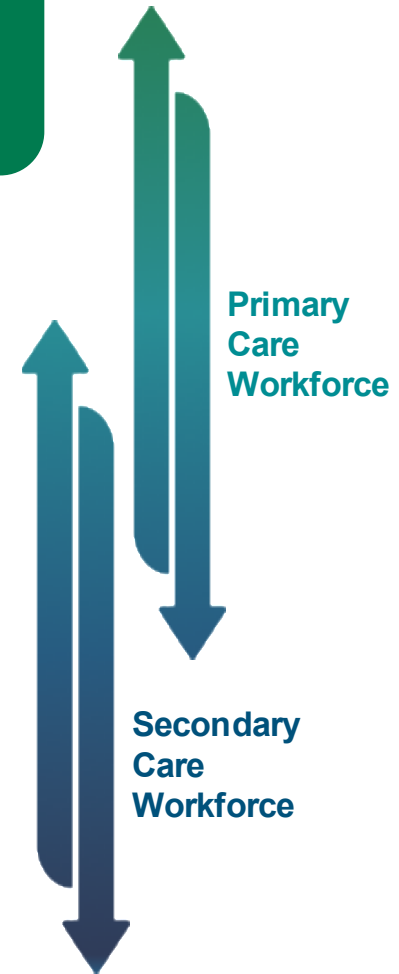
Access/Contact  
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**Secondary**

**Tertiary**

**Secondary Care Workforce /  
Primary Care Workforce**

The model creates the opportunity to work together using the core principles of continuity and coordination.



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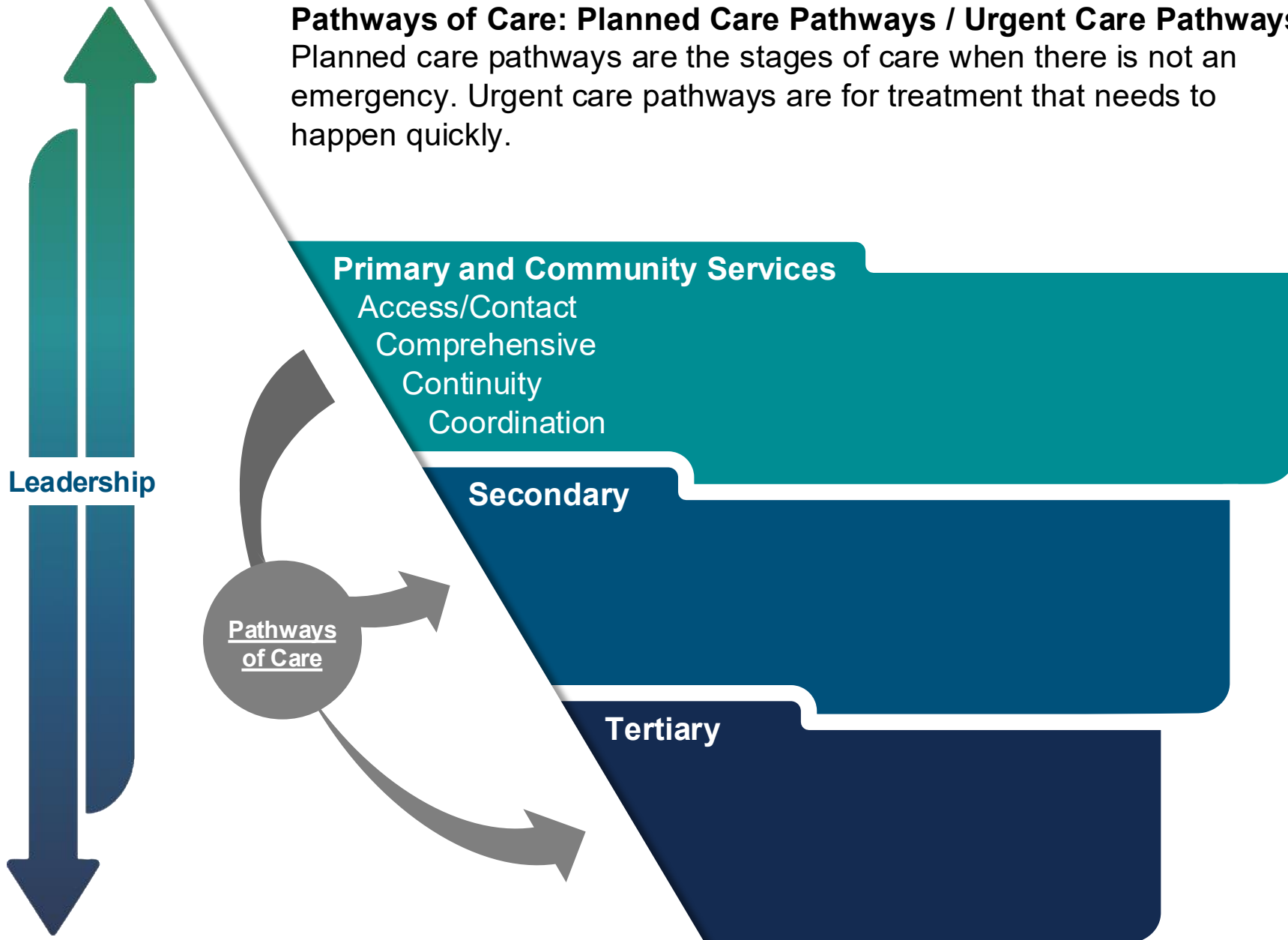
**Leadership**

**Leadership and Culture** is the guidance and direction provided to shape and put the clinical model into action.



## Pathways of Care: Planned Care Pathways / Urgent Care Pathways

Planned care pathways are the stages of care when there is not an emergency. Urgent care pathways are for treatment that needs to happen quickly.



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