

DIGITAL HEALTH AND CARE WALES

ALL WALES INDEPENDENT MEMBER DIGITAL NETWORK HIGHLIGHT REPORT

Agenda Item	(Insert Number)
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Name of Meeting	All Wales Independent Member Digital Network Highlight Report
Date of Meeting	20 July 2022

Public or Private	Private
IF PRIVATE: please indicate reason	The IM Digital Network is a Private meeting

Executive Sponsor	Chris Darling, Board Secretary
Prepared By	Chris Darling, Board Secretary
Presented By	David Selway, Independent Member, DHCW

Purpose of the Report	For Noting
Recommendation	
The Board is being asked to: NOTE the content of the report.	

1 IMPACT ASSESSMENT

<u>STRATEGIC OBJECTIVE</u>	All Objectives apply
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CORPORATE RISK (ref if appropriate)	
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<u>WELL-BEING OF FUTURE GENERATIONS ACT</u>	A Healthier Wales
If more than one standard applies, please list below:	

<u>DHCW QUALITY STANDARDS</u>	N/A
If more than one standard applies, please list below:	

<u>HEALTH CARE STANDARD</u>	Governance, leadership and accountability
If more than one standard applies, please list below:	

<u>EQUALITY IMPACT ASSESSMENT STATEMENT</u>	Date of submission: N/A
Choose an item.	Outcome:
Statement:	

[Workforce EQIA page](#)

IMPACT ASSESSMENT	
<u>QUALITY AND SAFETY</u> IMPLICATIONS/IMPACT	No, there are no specific quality and safety implications related to the activity outlined in this report.
<u>LEGAL</u> IMPLICATIONS/IMPACT	No, there are no specific legal implications related to the activity outlined in this report.
<u>FINANCIAL</u> IMPLICATION/IMPACT	No, there are no specific financial implication related to the activity outlined in this report
<u>WORKFORCE</u> IMPLICATION/IMPACT	No, there is no direct impact on resources as a result of the activity outlined in this report.
<u>SOCIO ECONOMIC</u> IMPLICATION/IMPACT	No. there are no specific socio-economic implications related to the activity outlined in this report

RESEARCH AND INNOVATION IMPLICATION/IMPACT	No, there is no specific research and innovation implications relating to the activity outlined within this report

Acronyms			
DHCW	Digital Health and Care Wales	IM	Independent Member
SHA	Special Health Authority	RAG	Red, Amber, Green
CDPS	Centre for Digital Public Services	ICT	Information Communication Technology
SRO	Senior Responsible Officer	DMP	Digital Medicine Portfolio

2 SITUATION/BACKGROUND

- 2.1 The Independent Member Digital Network was created to strengthen links with Independent Members from all Health Boards, Special Health Authorities and Trusts across NHS Wales to enhance the Digital agenda and improve services for patients and service users across the system.
- 2.2 The inaugural meeting took place on the 26 January 2022 and this report provides a highlight from the third meeting which took place on 20 July 2022.
- 2.3 The expectation will be that all members of the network contribute agenda items and that the forward plan will take a system wide approach in terms of subjects for discussion.

3 SPECIFIC MATTERS FOR CONSIDERATION BY THIS MEETING (ASSESSMENT)

Digital Medicine Portfolio

- 3.1 The Network received an informative presentation from members of the Digital Medicine Portfolio team, Hamish Lang, Digital Medicine Portfolio SRO and Rhian Harmer, Portfolio Director. The presentation outlined the aims to make prescribing, dispensing and administration of medicines in Wales easier, safer, more efficient, and effective through the use of digital. The joint working with the Digital Services for Patients and the Public programme to offer people digital medicines functionality on the NHS Wales App was discussed. The network also discussed and noted the benefits the Digital Medicines Portfolio would realise, in particular improving quality and safety with fewer queries and mistakes in prescriptions.

Microsoft Contract

- 3.2 The Network were joined by Claire Osmundsen-Little, Executive Finance Director and Deputy Chief Executive from DHCW who gave a presentation on the Microsoft Contract. Over 100,000 NHS Wales staff have access to Microsoft 365, and the benefits of the contract were discussed. An all-Wales approach enabled the exploitation of economies of scale and flexibility in the management of licenses, with the new agreement seeing increased functionality and service.

Electronic Test Requesting

- 3.3 The Network welcomed Rhidian Hurle, DHCW Medical Director and Sally Pritchard, DHCW Principal Project Manager to provide an overview of Electronic Testing Requesting. The opportunities for efficiencies, improved user experience and improved patient safety by digitising all requests in primary and secondary care was a focus of the presentation and discussion. The constraints in take up of Electronic Test Requesting was identified as poor connectivity, and access to hardware and consumables in particular to working printers.

Overview of All Wales Directors Digital Peer Group

- 3.4 Stuart Morris the Director of Digital for Cwm Taf Morgannwg (CTM) UHB and Chair of the All-Wales Directors of Digital Peer Group joined the meeting to provide an overview of the Directors of Digital Peer Group and talk through the focus of this peer group over the coming year and how the group may help bring to the attention of this network relevant agenda items such as sharing of best practice from NHS Wales bodies. Key priorities for the All-Wales Directors of Digital Peer Group were identified as:
- Sustainable funding model for digital
 - Workforce including skills and capability gaps and a digital ready workforce
 - Digital maturity
 - Cyber resilience including education

4 KEY RISKS/MATTERS FOR ESCALATION TO BOARD/COMMITTEE

- 4.1 Not all NHS Wales Bodies have an Independent Member with a lead for Digital, however, any nominated Independent Member can attend the IM Digital Network to ensure each body is represented.
- 4.2 An additional topic for the forward workplan identified during the meeting was:
- Health Board specific issues and areas of best practice to share

5 RECOMMENDATION

- 5.1 The Board is being asked to **NOTE** the content of the report.

6 APPROVAL / SCRUTINY ROUTE

Person / Committee / Group who have received or considered this paper prior to this meeting		
PERSON, COMMITTEE OR GROUP	DATE	OUTCOME
David Selway	21/07/2022	Approved