

PWYLLGOR ADNODDAU CYNALIADWY SUSTAINABLE RESOURCES COMMITTEE

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| DYDDIAD Y CYFARFOD: DATE OF MEETING: | 24 October 2023 |
| TEITL YR ADRODDIAD: TITLE OF REPORT: | Performance Update for Hywel Dda University Health Board – Month 6 2023/24 |
| CYFARWYDDWR ARWEINIOL: LEAD DIRECTOR: | Huw Thomas, Director of Finance In association with all Executive Leads |
| SWYDDOG ADRODD: REPORTING OFFICER: | Huw Thomas, Director of Finance |

Pwrpas yr Adroddiad (dewiswch fel yn addas)

Purpose of the Report (select as appropriate)

Er Sicrwydd/For Assurance

ADRODDIAD SCAA

SBAR REPORT

Sefyllfa / Situation

This report relates to the Month 6, 2023/24 Integrated Performance Assurance Report (IPAR) which summarises progress against a range of national and local performance measures. The Committee is asked to consider whether an assurance, or otherwise, can be taken from this IPAR.







The full performance assurance report is made available in the format of a Power BI dashboard which can be accessed via the following link: [Integrated Performance Assurance Report \(IPAR\) dashboard as at 30 September 2023](#). Ahead of the committee meeting, the dashboard will also be made available via our [internet site](#).

The IPAR dashboard summarises the quantitative measures from the 2023/24 NHS Performance Framework (see background section below for further details). The framework also includes ten qualitative templates that Health Boards are required to complete. The following update was submitted to Welsh Government early October 2023: Foundational Economy in Health and Social Services. Qualitative updates can be accessed via our [internet site](#).

We have developed our [IPAR dashboard](#) to provide valuable information and transparency on the issues we are facing and steps being taken to manage and improve performance. We welcome ideas on how we can increase visits to the dashboard.

The IPAR dashboard uses Statistical Process Charts (SPC) charts. There are two short videos available to explain more about SPC charts: [Why we are using SPC charts for performance reporting](#) and [How to interpret SPC charts](#) that are available to view from an NHS Wales authorised device.

A summary of the SPC chart icons is included below.

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|------------------------------------------------|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Variation How are we doing over time |  | Concerning trend = a decline that is unlikely to have happened by chance |
| |  | Usual trend = common cause variation / a change that is within our usual limits |
| |  | Improving trend = an improvement that is unlikely to have happened by chance |
| Assurance Performance against target |  | Missing target = will consistently fail target without a service review |
| |  | Hit and miss target = Indicates that the Board cannot have sufficient assurance that the target can be consistently achieved over time, and the delivery of the target is particularly sensitive to external factors |
| |  | Hitting target = will consistently meet target |






If assistance is required in navigating the IPAR dashboard, please contact the Performance Team - GenericAccount.PerformanceManagement@wales.nhs.uk

Cefndir / Background

In June 2023, Welsh Government published the [NHS Wales Performance Framework 2023-2024](#). The framework outlines the Ministerial priorities for this financial year along with the targets Health Boards must work towards.

Asesiad / Assessment

Position at 30th September 2023

| Measure | Target | Latest data | Variance | Assurance |
|-----------------------------------------|-------------------------------|----------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| Financial deficit (in month)* | £9.408m | £11.938m |  | n/a |
| Agency spend | 5.47% | 4.8% |  |  |
| Break-even duty~ | £56.6m (YTD) £112.9m (FYE) | £72.06m (YTD) | n/a | n/a |
| Third party spend – Hywel Dda suppliers | n/a | 24.63% |  | n/a |
| Third party spend – Welsh suppliers | n/a | 27.87% |  | n/a |
| Total carbon emissions** | n/a | 113,820 tCO ₂ e | n/a | n/a |

* Positive figures represent a deficit and negative figures a surplus

~ Target quoted is for 2023/24.

** Carbon emissions data as at 31st March 2022

Argymhelliad / Recommendation

The Committee is asked to consider the SRC measures from the Integrated Performance Assurance Report and advise of any issues that need to be escalated to the November 2023 Public Board meeting.

| Amcanion: (rhaid cwblhau) Objectives: (must be completed) | |
|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Committee ToR Reference: Cyfeirnod Cylch Gorchwyl y Pwyllgor: | <p>2.1 Provide assurance on financial performance and delivery against Health Board financial plans and objectives and, on financial control, give early warning of potential performance issues, making recommendations for action to continuously improve the financial position of the organisation, focusing in detail on specific issues where financial performance is showing deterioration or there are areas of concern.</p> <p>2.2 To receive an assurance on delivery against all relevant Planning Objectives falling in the main under Strategic Objective 6 Sustainable Use of Resources (See Appendix 1), in accordance with the Board approved timescales, as set out in HDdUHB's Annual Plan</p> |
| Cyfeirnod Cofrestr Risg Datix a Sgôr Cyfredol: Datix Risk Register Reference and Score: | Risks are outlined throughout the report |
| Galluogwyr Ansawdd: Enablers of Quality: Quality and Engagement Act (sharepoint.com) | 6. All Apply |
| Parthau Ansawdd: Domains of Quality Quality and Engagement Act (sharepoint.com) | 7. All apply |
| Amcanion Strategol y BIP: UHB Strategic Objectives: | All Strategic Objectives are applicable |
| Amcanion Cynllunio Planning Objectives | All Planning Objectives Apply |
| Amcanion Llesiant BIP: UHB Well-being Objectives: Hyperlink to HDdUHB Well-being Objectives Annual Report 2021-2022 | 9. All HDdUHB Well-being Objectives apply |

| Gwybodaeth Ychwanegol: Further Information: | |
|--------------------------------------------------------------|-----------------------------------------|
| Ar sail tystiolaeth: Evidence Base: | 2023/2024 NHS Performance Framework |
| Rhestr Termiau: Glossary of Terms: | Contained within the body of the report |

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| Partïon / Pwyllgorau â ymgynhorwyd ymlaen llaw y Pwyllgor Adnoddau Cynaliadwy: Parties / Committees consulted prior to Sustainable Resources Committee: | Finance |
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| Effaith: (rhaid cwblhau) Impact: (must be completed) | |
|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ariannol / Gwerth am Arian: Financial / Service: | Better use of resources through integration of reporting methodology |
| Ansawdd / Gofal Claf: Quality / Patient Care: | Use of key metrics to triangulate and analyse data to support improvement. |
| Gweithlu: Workforce: | Development of staff through pooling of skills and integration of knowledge |
| Risg: Risk: | Better use of resources through integration of reporting methodology |
| Cyfreithiol: Legal: | Better use of resources through integration of reporting methodology |
| Enw Da: Reputational: | A number of our national performance measures have been showing concerning trends over a period of time. The SBAR outlines the issues impacting our capacity, which has subsequent impact on our performance. Over time, there is potential for our performance to have an adverse impact on our reputation as a health board, which then may have a knock-on impact onto recruitment and staff morale. |
| Gyfrinachedd: Privacy: | Not applicable |
| Cydraddoldeb: Equality: | Not applicable |