

FOR ACUTE HOSPITALS IN YOUR TRUST/HEALTH BOARD – If you have more than one hospital in your Trust/Health Board, we would like you to return the below data for each hospital that cares for babies, children, and young people (aged 0-17).

FOR COMMUNITY OR MENTAL HEALTH TEAMS/SETTINGS/SERVICES IN YOUR TRUST/HEALTH BOARD – If you have more than one community or mental health team/setting/service in your Trust/Health Board, we would like you to return data for each team/setting/service that cares for babies, children, and young people (aged 0-17).
Please include team/setting/service that also provide healthcare support to people outside of the age range (18 year olds, 19 year olds, adults), if they also provide support to 0-17 year olds.

Please insert more rows into each table if not enough rows are provided.

Section 1: Information about completing this FOI request

Who has contributed to filling in this FOI response? Please provide job titles, not names.	How the Play Team and/or Health Play Specialists under health play qualified workers involved in completion the response? (Y/N)
Women and Children's Service	Yes
Child and Adolescent Mental Health Service (CAMHS)	Yes
Finance team	No

Section 2a: FOR ACUTE HOSPITALS ONLY - Information about numbers of wards and beds and types of play provision

Between 1st April 2024 and 31st March 2025, for each hospital that cares for 0-17 year olds, I would like to know information about the numbers of wards/departments and beds that care for 0-17 year olds and the types of play provision. To provide this information, please use the following table (you may need to list each hospital in multiple rows to cover all wards/departments).

Name of hospital that cares for 0-17 year olds	Comments	Name of ward/department that cares for 0-17 year olds	Number of beds for 0-17 year olds in this ward/department	Are 0-17 year olds supported by a member of the play team* in this ward/department? (Y/N)	Do 0-17 year olds have access to an indoor playroom/area in this ward/department? (Y/N)	Do 0-17 year olds have access to a designated outdoor play area in this ward/department? (Y/N)	Do 0-17 year olds have access to play resources such as toys, games, activities etc in this ward/department? (Y/N)
Gloucester General Hospital (GGH)	Provides specialist care for children and young people (CYP) 0-17yrs and 284 beds	Cygnem Ward	27	Yes	Yes	Yes	Yes
GGH	Provides specialist care for CYP 0-17yrs and 284 days	Paediatric Ambulatory Care Unit (PACU)	8	Yes	Yes	Yes	Yes
Gloucester General Hospital (GGH)	Provides specialist care for CYP 0-17yrs and 284 days	Argyleward Ward	11	Yes	Yes	No	Yes

*Please see Appendix A below for list of job titles

Section 2b: FOR COMMUNITY OR MENTAL HEALTH TEAMS/SETTINGS/SERVICES ONLY - Information about numbers of teams/setting/services, and types of play provision

Between 1st April 2024 and 31st March 2025, for each team/setting/service that cares for 0-17 year olds, I would like to know information about the numbers of 0-17 year olds seen and the types of play provision. To provide this information, please use the following table.

Name of team/setting/service that cares for 0-17 year olds	Number of 0-17 year olds seen by this team/setting/service	If applicable, number of beds for 0-17 year olds in this team/setting/service? (Y/N)	Are 0-17 year olds supported by a health play professional* in this team/setting/service? (Y/N)	Do 0-17 year olds have access to an indoor playroom/area in this team/setting/service? (Y/N)	Do 0-17 year olds have access to a designated outdoor play area in this team/setting/service? (Y/N)	Do 0-17 year olds have access to play resources such as toys, games, activities etc in this team/setting/service? (Y/N)	If support is provided to 0-17 year olds at home, do they have access to play services provided by your team/setting/service? (Y/N)
Palliative Care Team	35	N/A	Yes	No	Yes	Yes	Yes
CAMHS	Section 40 exemption applied	Yes	Yes	Yes	No	Yes	Yes
Community Childrens Nursing Team	8	N/A	No	No	No	No	No
CAMHS - Psychological Therapies - Play Therapy	17	N/A	Yes	Yes	No	Yes	Yes

*Please see Appendix A below for list of job titles

Section 3a: FOR ACUTE HOSPITALS ONLY - Information about the current Play Teams(s)

For each hospital that cares for 0-17 year olds, I would like to know the following information about the current Play Team(s). To provide this information, please use the following table.

Name of hospital that cares for 0-17 year olds	Which Directorate(s) does the Play Team(s) sit in?	How many health play professionals are in the Play Team(s)?	How many of these are qualified Health Play Specialists (including Senior Health Play Specialists)?	How many other health professionals (aside from the Play Team) have responsibility for delivering play?	Do you employ any other health professionals who have a health play specialist qualification, but their job title does not include the word 'play'? (Y/N). If yes, please tell us their job titles.
GGH	Women and Children's Service	8	Section 40 exemption applied	Play is actively promoted by all staff throughout the service as an essential component of holistic care, supporting emotional well-being, development, and recovery.	Yes
GGH	Women and Children's Service	Section 40 exemption applied	Section 40 exemption applied	Play is actively promoted by all staff throughout the service as an essential component of holistic care, supporting emotional well-being, development, and recovery.	No

Also, for each hospital that cares for 0-17 year olds, I would like to know what job titles are within the Play Team(s) and some subsequent information about their roles. To provide this information, please use the following table (you may need to list each hospital in multiple rows to cover all wards/departments). NB If multiple members of staff share the same job title, please list each staff member separately, as the subsequent information about their roles might differ. Please see Appendix A below for a list of Play Team job titles and their definitions (you substitute but can help to make distinctions between each job title).

Name of hospital that cares for 0-17 year olds	Name of ward/department that cares for 0-17 year olds	What is their job title?	Are they registered with the Society of Health Play Specialists (SoHPS)?	What is their salary band?	What is their WTE? (e.g., 1, 0.5, 0.6 etc)	What is their average number of hours per week?	Are there occasions where they work beyond their shift hours? (Y/N). If yes, what is their average number of hours worked beyond their shift hours?	Do they work in the community? (Y/N)	Do they have a qualification in health play specialist? (Y/N/No) but currently completing the course?	What play-related qualifications do they have? Please list
GGH	Cygnem Ward (PACU)	Health Play Specialist	Yes	3	1.00	0 HOURS	Yes - 1.2 hrs (17 hrs can be taken back)	Yes	Yes	Health Play Specialist Foundation Degree
GGH	Cygnem Ward (PACU)	Health Play Specialist	Yes	4	2.00	11.5 HOURS	Yes - 1.2 hrs (17 hrs can be taken back)	Yes	Yes	Health Play Specialist Foundation Degree
GGH	Cygnem Ward (PACU)	Play Assistant	Yes	2.00	0.62	11.5 HOURS	Yes - 1.2 hrs (17 hrs can be taken back)	No	No	Educator Degree
GGH	Cygnem Ward (PACU)	Play Assistant	No	3	2.84	11.5 HOURS	Yes - 1.2 hrs (17 hrs can be taken back)	No	No	NVQ level 2,3,3 play facilitator child care
GGH	Argyleward Ward	Health Play Specialist	Yes	4	1.00	11.5 HOURS	Yes - 1.2 hrs (17 hrs can be taken back)	Yes	Yes	Health Play Specialist Foundation Degree

Section 3b: FOR COMMUNITY OR MENTAL HEALTH TEAMS/SETTINGS/SERVICES ONLY - Information about the current health play professionals

For each team/setting/service that cares for 0-17 year olds, I would like to know information about the current health play professionals. To provide this information, please use the following table.

Name of team/setting/service that cares for 0-17 year olds	Which Directorate(s) do health play professionals sit in?	How many health play professionals work in this team/setting/service?	How many of these are qualified Health Play Specialists (including Senior Health Play Specialists)?	How many other health professionals (aside from health play professionals) have responsibility for delivering play?	Do you employ any other health professionals who have a health play specialist qualification, but their job title does not include the word 'play'? (Y/N). If yes, please tell us their job titles.
Palliative Care Team	Women and Children's Service	Section 40 exemption applied	Section 40 exemption applied	0	No
CAMHS - Psychological Therapies - Play Therapy	Mental Health and Learning Disabilities (MHLD) Clinical Care Group	Section 40 exemption applied	Section 40 exemption applied	0	No

Also, for each team/setting/service that cares for 0-17 year olds, I would like to know what health play job titles there are and some subsequent information about their roles. To provide this information, please use the following table. NB If multiple members of staff share the same job title, please list each staff member separately, as the subsequent information about their roles might differ. Please see Appendix A below for a list of Play Team job titles and their definitions (you substitute but can help to make distinctions between each job title).

Name of team/setting/service that cares for 0-17 year olds	What is their job title?	Are they registered with the Society of Health Play Specialists (SoHPS)?	What is their salary band?	What is their WTE? (e.g., 1, 0.5, 0.6 etc)	What is their average number of hours per week?	Are there occasions where they work beyond their shift hours? (Y/N). If yes, what is their average number of hours worked beyond their shift hours?	Do they have a qualification in health play specialist? (Y/N/No) but currently completing the course?	What play-related qualifications do they have? Please list
Palliative Care Team	Paediatric Palliative Care Play Specialist	Yes	1	0.50	7.5	Yes (this very rare). This would be to support end of life care in memory management support/burial/20 and more.	Yes	Health Play Specialist Foundation Degree
CAMHS - Psychological Therapies - Play Therapy	Play Therapist	No	3	1.00	7.5	No	Yes	MSW Play Therapy

Section 4: Information about recruiting the Play Team(s)/health play professionals

For each hospital OR team/setting/service that cares for 0-17 year olds, I would like to know information about recruiting the Play Team(s)/health play professionals. To provide this information, please use the following table.

Name of hospital OR team/setting/service that cares for 0-17 year olds	When recruiting a Health Play Specialist, do you request a qualification in Health Play Specialist as an essential criteria for the role? (Y/N)	When recruiting a Health Play Specialist, do you request being registered with the Society of Health Play Specialists (SoHPS) as an essential criteria for the role? (Y/N)	Do you recruit people into a Health Play Specialist role, that do not have a qualification in health play specialist? (Y/N). If yes, is it mandatory for them to do this qualification when it post? (Y/N)	Is it mandatory for Health Play Specialists to be registered with SoHPS in your Trust? (Y/N)
GGH	Yes	Yes	No	Yes
GGH	Yes	No	No	Yes
CAMHS - Psychological Therapies - Play Therapy	Yes	Yes	No	No

Section 5a: FOR ACUTE HOSPITALS ONLY - Information about play coverage

For each hospital that cares for 0-17 year olds, I would like to know about the play coverage in terms of hours/times of day. To provide this information, please use the following table (you may need to list each hospital in multiple rows to cover all wards/departments).

Name of hospital that cares for 0-17 year olds	Name of ward/department that cares for 0-17 year olds	What hours was the Play Team available on weekdays? (e.g., 9.5, 24/7 etc) (write N/A if not available on weekdays)	What hours was the Play Team available on weekends? (e.g., 9.5, 24/7 etc) (write N/A if no outdoor play area)	What are the opening hours of the indoor playroom/area on weekdays? (e.g., 9.5, 24/7 etc) (write N/A if no indoor playroom)	What are the opening hours of the indoor outdoor play area on weekdays? (e.g., 9.5, 24/7 etc) (write N/A if no outdoor play area)	What are the opening hours of the designated outdoor play area on weekdays? (e.g., 9.5, 24/7 etc) (write N/A if no outdoor play area)	What are the opening hours of the designated outdoor play area on weekends? (e.g., 9.5, 24/7 etc) (write N/A if no outdoor play area)
GGH	Cygnem Ward PACU	07:00 - 19:30	07:00 - 19:30	Open 24 hours on weekdays	Open 24 hours on weekdays	08:00 - 18:00	08:00 - 18:00
GGH	Argyleward Ward	09:00 - 17:00	N/A	Open 24 hours on weekdays	Open 24 hours on weekdays	N/A	N/A

Also, for each hospital that cares for 0-17 year olds, I would like to know the following information:

Name of hospital that cares for 0-17-year-olds	Do you have any other measures/provisions that make this hospital or ward/department more welcoming or playful for children and young people (beyond extending an appointment/being admitted)? (Y/N) If yes, please tell us what these measures/provisions are.	Do you have any other measures/provisions that make this hospital or ward/department more welcoming or playful for children and young people (beyond extending an appointment/being admitted)? (Y/N) If yes, please tell us what these measures/provisions are.
GDH	Parents and carers are welcome to contact the ward team at any time if they feel their CYP would benefit from additional support during hospital admission. The therapeutic play team can offer emotional support, and tailored support to interventions to help reduce anxiety and promote a positive hospital experience. We have a relaxed service, where professionals can refer to the play team for further support prior to attendance to hospital.	Play ambassadors throughout the wards creating a child friendly environment with bright colours and welcoming atmosphere. We value patient experience and all staff actively encourage feedback in order to improve services and ensure the child's voice is included when making changes to services. This is done through questionnaires on the ward and identifying actions for feedback.
BDH	Parents and carers are welcome to contact the ward team at any time if they feel their CYP would benefit from additional support during hospital admission. The therapeutic play team can offer emotional support, and tailored support to interventions to help reduce anxiety and promote a positive hospital experience. We have a relaxed service, where professionals can refer to the play team for further support prior to attendance to hospital.	Play ambassadors throughout the wards creating a child friendly environment with bright colours and welcoming atmosphere. We value patient experience and all staff actively encourage feedback in order to improve services and ensure the child's voice is included when making changes to services. This is done through questionnaires on the ward and identifying actions for feedback.
Paediatric Outpatient Department- GDH	All outpatient areas where children are seen provide access to a comprehensive range of play and recreational resources appropriate for all age groups. As co-located on the Acute site, the play team will attend to support children as needed.	Play ambassadors throughout the department creating a child friendly environment with bright colours and welcoming atmosphere.
Paediatric Outpatient Department- BDH	All outpatient areas where children are seen provide access to a comprehensive range of play and recreational resources appropriate for all age groups. As co-located on the Acute site, the play team will attend to support children as needed.	Play ambassadors throughout the department creating a child friendly environment with bright colours and welcoming atmosphere.

Section 5b- FOR COMMUNITY OR MENTAL HEALTH TRANSFER/SERVICES ONLY - Information about play coverage.

For each team/setting/service that cares for 0-17 year olds, I would like to know about the play coverage in terms of hours/days of play. To provide this information, please use the following table.

Name of team/setting/service that cares for 0-17 year olds	What hours are health play professionals available on weekdays? (e.g. 9-5, 9-47 etc)	What hours are health play professionals available on weekends? (e.g. 9-5, 9-47 etc) (write N/A if not available)	What are the opening hours of the indoor playroom(s) on weekdays? (e.g. 9-5, 9-47 etc) (write N/A if no indoor playroom)	What are the opening hours of the indoor playroom(s) on weekends? (e.g. 9-5, 9-47 etc) (write N/A if no indoor playroom)	What are the opening hours of the designated outdoor play area on weekdays? (e.g. 9-5, 9-47 etc) (write N/A if no outdoor play area)	What are the opening hours of the designated outdoor play area on weekends? (e.g. 9-5, 9-47 etc) (write N/A if no outdoor play area)
Paediatric Care	09:00 - 17:00	N/A	N/A	N/A	N/A	N/A
CMSB - Psychological Therapies - Play Therapy	09:00 - 17:00	N/A	N/A	N/A	N/A	N/A

Also, for each team/setting/service that cares for 0-17 year olds, I would like to know the following information

Name of team/setting/service that cares for 0-17-year-olds	Do you have any other measures/provisions that make this team/setting/service more welcoming or playful for children and young people before attending an appointment/being admitted? (Y/N) If yes, please tell us what these measures/provisions are.	Do you have any other measures/provisions that make this team/setting/service more welcoming or playful for children and young people before attending an appointment/being admitted? (Y/N) If yes, please tell us what these measures/provisions are.
Paediatric Care	Yes. If we know a CYP that they have specific needs related to any play participation during their admission we try to ensure an appropriate, be admitted locally or to one of our tertiary centres. Our Play Specialist will work with the hospital play team and communicate any needs. Our Paediatric Play Specialist will also reach into hospital to support the CYP on our Paediatric Care overnight.	No
CMSB - Psychological Therapies - Play Therapy	Yes. The LRB provides information leaflets for both the child and their parents, with the children letter written using age appropriate language. An initial parent meeting is also offered to discuss provision.	Yes - the service has a CYP-friendly waiting area, with parent space designed for play therapy. A family session is offered before 1:1 sessions. Sensory toys are available throughout.

Section 5c- FOR ACUTE HOSPITALS ONLY - Information about play budgets

For each hospital that cares for 0-17 year olds, I would like to know information about the annual budget for play. To provide this information, please use the following table.

Name of hospital that cares for 0-17-year-olds	Is there an annual budget specifically for play resources and materials (beyond from health play staff)? (Y/N/NA) but resources can be purchased through a central budget?	Is there an annual budget specifically for health play staffing and training? (Y/N)
GDH	No specific allocated play budget. However, resources can be purchased via the ward revenue cost code or through a charitable funds application.	No specific play budget. However, this is available via central training and development funding, mainly via charitable funds for specific initiatives.
BDH	No specific allocated play budget. However, resources can be purchased via the ward revenue cost code or through a charitable funds application.	No specific play budget. However, this is available via central training and development funding, mainly via individual applications for specific initiative courses.

If you answered 'Yes' or 'No' but resources can be purchased through a central budget, I would also like to know what the annual budget was for play in healthcare in FY24-25 (between 1st April 2024 and 31st March 2025) and what it was spent on. To provide this information, please use the following table (you may need to list each hospital in multiple rows to cover all wards/departments).

Name of hospital that cares for 0-17 year olds	Name of ward/department that cares for 0-17 year olds	What was the approximate overall annual budget available for play in FY24-25 (in £)	How much of the budget was spent on Play Team staffing? (in £)	How much of the budget was spent on resources and materials to play? (in £)	How much of the budget was spent on commissioning/playing for external organisations/individuals providing play on an ad-hoc basis? (in £) (please list these organisations/individuals)	How much of the budget was spent on health play staff training and development budget? (in £)
GDH	Ciprian Ward (NACU)	£192,380.00	£192,380.00	N/A	N/A	N/A
BDH	Argyle Ward	£23,748.00	£23,748.00	N/A	N/A	N/A

For each hospital that cares for 0-17 year olds, I would like to know who funds the budget for play staff/ resources (e.g. CSR, Trust, Charity, a Fundraising Group, other donations, etc).

To provide this information, please use the following table (you may need to list each hospital in multiple rows to cover all wards/departments). If more than one funder, please specify in the table below who they are and what they are funding.

Name of hospital that cares for 0-17 year olds	Name of ward/department that cares for 0-17 year olds	Funder(s) of donations	Value of contribution (in £) 2024/25	What are they funding? (e.g. play team, toys and resources, external entertainers)
GDH	Ciprian Ward (NACU)	Fyvie Dids University Health Board Budget Charitable funds - Fyvie Dids Health Charities	£192,380.00 £2,012.00	Play team and resources/training and expenses
BDH	Argyle Ward	Fyvie Dids University Health Board Budget Charitable funds - Fyvie Dids Health Charities	£23,699.00 £250.00	Play Team and resources, training and expenses

Section 5b- FOR COMMUNITY OR MENTAL HEALTH TRANSFER/SERVICES ONLY - Information about play budgets.

For each team/setting/service that cares for 0-17 year olds, I would like to know information about the annual budget for play. To provide this information, please use the following table.

Name of team/setting/service that cares for 0-17-year-olds	Is there an annual budget specifically for play resources and materials (beyond from health play staff)? (Y/N/NA) but resources can be purchased through a central budget?	Is there an annual budget specifically for health play staffing and training? (Y/N)
Paediatric Paediatric Care	No. However, some resources can be purchased through community children's aid code or through charitable funds application process. The Paediatric Play Specialist team can apply for resources for play provision through the charity 'The Wain Fund' which was set up to support CYP who have a life threatening medical condition. The table in the document to support the play specialist in their role, equipment vital for memory making when an child unwell, specific related to specific needs.	No
CMS & Adolescent Mental Health Services - Psychological Therapies - Play Therapy	No. However, resources can be purchased through a central budget.	No

If you answered 'Yes' or 'No' but resources can be purchased through a central budget, I would also like to know what the annual budget was for play in healthcare in FY24-25 (between 1st April 2024 and 31st March 2025) and what it was spent on. To provide this information, please use the following table.

Name of team/setting/service that cares for 0-17 year olds	What was the approximate overall annual budget available for play in FY24-25 (in £)	How much of the budget was spent on health play staff? (in £)	How much of the budget was spent on resources and materials to play? (in £)	How much of the budget was spent on commissioning/playing for external organisations/individuals providing play on an ad-hoc basis? (in £) (please list these organisations/individuals)	How much of the budget was spent on health play staff training and development budget? (in £)
Paediatric Paediatric Care	No annual budget.	£0.00	The Wain Fund approved the following spend £2,000.00 on play resources (not specific for memory making) including board games, £11.00 board games materials, white sensory (finger prints) £360.00, £1,548.00 assessment/developmental games, £7,848.00 memory making short break play and show for CYP/therapies.	N/A	N/A

For each team/setting/service that cares for 0-17 year olds, I would like to know who funds the budget for play staff / resources (e.g., CCS, Trust, Charity, or Fundraising Group, other donations, etc.)
 To provide this information, please use the following table. If more than one funder, please specify in the table below who they are and what they are funding.

Name of team/setting/service that cares for 0-17 year olds	Funder/source of donations	Value of fundation (in £)	What are they funding? (e.g., health play professionals, toys and resources, external entertainers)
Paediatric Palliative Care	Community Children's Nursing Service fund play staff	NA	NA

Section 7: Information about the Play Well Toolkit

For each hospital OR team/setting/service that cares for 0-17 year olds, I would like to know information about the Play Well Toolkit.
 To provide this information, please use the following table:

Name of hospital OR team/setting/service that cares for 0-17 year olds	Is this hospital or team/setting/service aware of the Play Well Toolkit? [Y/N]	Do you have any other guidelines/policies on how play should be delivered in your Trust/Health Board? [Y/N] If yes, please share it with us if you can.
CCRH	If yes, would it be useful to adopt the Play Well recommended standards and guidance in Wales? [Y/N]	Yes - Service Specification for Therapeutic Play
CCRH	Yes, it would be welcomed as a tool to be used in NHS Wales	Yes - Service Specification for Therapeutic Play
CCRH - Psychological Therapies - Play Therapy	Yes, it would be welcomed as a tool to be used in NHS Wales	Yes - Service Specification for Therapeutic Play

Section 8: Information about measurement tools for 0-17 year olds

For each hospital OR team/setting/service that cares for 0-17 year olds, I would like to know information about measurement tools.
 To provide this information, please use the following table:

Name of hospital OR team/setting/service that cares for 0-17 year olds	Does this hospital or team/setting/service measure procedural anxiety for 0-17 year olds? [Y/N] If Yes, please share the measurement tools with us if you can.	Does this hospital or team/setting/service measure pain for 0-17 year olds? [Y/N] If Yes, please share the measurement tools with us if you can.	Does this hospital or team/setting/service measure the impact of play? [Y/N] If yes, do they evaluate the efficencies and cost benefits of play? [Y/N] If yes, please share any reports or evidence with us if you can.	Does this hospital or team/setting/service evaluate the impact of play? [Y/N] If yes, do they evaluate the efficencies and cost benefits of play? [Y/N] If yes, please share any reports or evidence with us if you can.
CCRH	Observed Ward / WARD	No	Yes - Age and Specific Resilience pain tool	No
CCRH	Observed Ward	No	Yes	No
CAMHS - Psychological Therapies - Play Therapy	No	No	Yes - Strengths and Difficulties Questionnaire (SDQ), Conner-Davidson Scale (CDS2) and Revised Children's Anxiety and Depression Scale (RCADS)	Yes - SDQ, GROSS, RCADS and parent review.

Appendix A

Play Team job titles and their definitions (not an exhaustive list):

- Health Play Specialists...** are clinical support professionals with the skills to facilitate children's emotional and mental health during treatment and procedures, and throughout their healthcare journey. They will often also manage the play team. Health Play Specialists should have completed, or be completing, a Diploma in Health Play Specialist.
- Playworkers...** provide opportunities for children to play, assist them to play, engage with them through play and thereby build positive relationships and communication with their families.
- Play therapists...** are qualified mental health professionals who use play to help children express their feelings and work through their difficulties. They should have completed a postgraduate qualification in play therapy and be registered with the British Association of Play Therapists (BAPT).
- Play Therapists...** have a qualification in play therapy and help children to make sense of difficult life experiences, or complex psychological issues through play and will work to improve children's mental health, emotional well-being, learning capabilities and social relationships.