

FOI.18958 - Attachment 1

Question

1. For each of the elements below, please provide details about your cloud provider:	Main provider	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Data storage	Azure	£141,000.00	Mar-26	Annual Contract with DHCW. Contract based on usage and still in this financial year so costs are approximate
Networking	N/A	N/A	N/A	See information provided in line above
Back-up and archive	Rubrik	Approx £360,000.00	16/09/2025	Approximate spend for financial year 2025/2026. Please note still in this financial year so costs are approximate
Application databases	SQL	£179,301.61	30/06/2026	
Big Data analytics databases	N/A	N/A	N/A	No cloud based big data analytics
Email	Microsoft	Not applicable	Not applicable	National Contract with DHCW for Microsoft Enterprise Services. The UHB's total MS Enterprise Agreement is approx £4.1M for 2025/2026

2. For each of the network supply systems listed below, please provide the requested details:	Main supplier	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Mobile telecoms	EE	£119,683.84	Mar-26	EE have the majority of our mobile phones.
Data network (broadband)	Section 21	Section 21	Section 21	Section 21
<b>DEFINITION:</b> Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device				
WiFi (hardware)	Aruba	£87,134.15	Mar-26	
<b>DEFINITION:</b> Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet				
CoIN (if applicable) - Community of Interest Network	None	Not applicable	Not applicable	Not applicable
WAN (Wide Area Network)	PSBA	£332,574.60	Contract for PSBA is arranged by Welsh Government (WG), ends October 2028	Total PSBA charges for the UHB
<b>DEFINITION:</b> WANs connect users and applications in geographically dispersed locations				
LAN (Local Area Network)	CISCO	£18,216.00	06/06/2026	
<b>DEFINITION:</b> LANs connect users and applications in close geographical proximity (same building)				
VPN provider	CISCO	£8,199.00	Mar-26	Annual SLA with DHCW
Other (please specify)				

3. Please supply the following details regarding your servers:	Main supplier	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
	NUTANIX	As per line 31	Section 21	Section 21

4. For each element of IT infrastructure below, please provide the requested details:	Main provider	Total annual spend 2025/2026 (£)	Contract end date	Additional notes
Desktop management	Section 21	£376,117.93	Section 21	Section 21
Networking	Section 21	Section 21	Section 21	Section 21
Data Centre: hardware	Section 21	£414,897.36	Section 21	Section 21
Server management	Section 21	As per line above, split unknown	Section 21	Section 21
IT/cyber security support supplier?	NCC	£36,420.00	31/03/2028	Retainer

5a: What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
	95%	Nutanix	
<b>DEFINITION:</b> A virtual server re-creates the functionality of a dedicated physical server. It exists transparently to users as a partitioned space inside a physical server.			

5b: In relation to your trust's virtual servers please provide the requested information:	Number of servers	Owned or Leased	Average age of servers	Main supplier	Annual spend 2025/2026 (£)	Additional notes
	Section 21	Section 21	Section 21	Section 21	£414,897.36	Section 21

6a: Does your trust have any virtualised desktops?	Main product	Main Supplier	Total annual spend 2025/2026 (£)	Number of virtual desktops	Contract end date	Additional notes
<b>DEFINITION:</b> A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	Section 21	Section 21	Section 21	Section 21	Section 21	Section 21

6b: If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	Section 21	Section 21	Section 21	Section 21

7: Please outline your trust's WiFi coverage for each element listed below	Patient WiFi coverage	Staff WiFi coverage	Additional notes
Community wide (e.g. CoIN - Community of Interest Network)	Section 21	Section 21	
Enterprise wide (whole campus)	90%	90%	Majority coverage inside Health Board buildings
Main building only	90%	90%	Majority coverage inside Health Board buildings
Sections of building(s) only	N/A	N/A	N/A
Mobile phone signal enabled through WiFi	N/A	N/A	N/A
No wireless networks are used in the trust	N/A	N/A	N/A