

Importance of this Questionnaire
In filling out this Questionnaire you will be helping your colleagues in both your own and other NHS trusts UK-wide to understand the current state of technology infrastructure within the NHS. It will also help to educate those within the supplier community and at regional and Governmental levels.

Qu 1: For each of the specified years please provide your trust's total IT spend on infrastructure	£'s 2019-20	£'s 2020-21 (current year spend)	Additional notes
DEFINITION: This is the total IT spend for your trust and will include physical software systems, Hardware (eg laptops/Desktops), Infrastructure (eg Cloud) as well as spend on external organisations providing services to your trust			

Qu 2: For each element of IT infrastructure below please provide the requested details	Yes/No/Partial	Main provider	Annual spend 2019/20 £'s	Contract end date	Additional notes
Desktop management					
Networking					
Data centre					
Server management					
IT security					

Qu 3: For each of the elements below, please provide details about your cloud provider	Cloud Provision (Yes or No)	Main cloud provider	Annual spend 2019/20 £'s	Contract end date	Additional notes
Data storage					
Networking					
Back-up and archive					
Application databases					
Big data analytics databases					

Qu 4: For each of the elements below, does your organisation plan to move to a cloud-based service in the next 2 years?	Yes/No	Main supplier	Additional notes
Data storage			
Networking			
Back-up and archive			
Processing and computer capacity			
Application databases			
Analytics databases			
Email and collaboration			
Other (please specify)			

Qu 5: What percentage of your servers are virtualised?	% Virtualised	Main supplier	Additional notes
Virtualised Servers			

Qu 6: For each element detailed below, how does your organisation manage its data storage?	On Premise	Off Premise	Main supplier	Annual spend FY £'s 2019-20	Contract end date	Additional notes
In-house data centre						
Shared service						
Data Storage						
Other (please specify)						

Qu 7: In relation to your trust's servers please provide the requested information	Number of servers	Owned or Leased	Average age of servers	Main supplier	Annual spend £'s 2019-20	Additional notes
Servers						

Qu 8: For each of the network supply systems listed below, please provide the requested details	Main supplier	Annual spend £'s 2019-20	Contract renewal date	Additional notes
Fixed line telecoms				
Mobile telecoms				
Data network (broadband)				
WiFi (hardware)				
CoIN (if applicable) - Community of Interest Network				
WAN (Wide Area Network)				
LAN (Local Area Network)				
Other (please specify)				

Qu 9: Please outline your trust's WiFi coverage for each element listed below	Patient WiFi coverage	Staff WiFi coverage	% of organisation/Campuses covered	Additional notes
Community wide (e.g. CoIN - Community of Interest Network)				
Enterprise wide (whole campus)				
Main building only				
Sections of building(s) only				
Mobile phone signal enabled through WiFi				
No wireless networks are used in the trust				

Qu 10: Does your organisation have a BYOD or CYOD policy?	Yes/No	Additional notes
Bring Your Own Device (BYOD)		
Choose Your Own Device (CYOD)		

Qu 11: Regarding your trust's mobile device management (MDM) policy, please provide details for each element below	Main Product & Supplier	Annual spend £'s 2019-20	Contract end date	Additional notes
Smartphones				
Laptops				

PCs				
Tablets				
Other (please specify):				

Qu 12: Does your trust have any virtualised desktops?	Main product & supplier	Annual spend £'s 2019-20	Number of virtual desktops	Contract end date	Additional notes
Existing Virtualised Desktops (if applicable)					

Qu 13: Virtualised desktop plans	Plan to implement in next 2 years (Yes/No/NA)	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested				

Qu 14: For each device detailed below please provide the requested information	Average age of product (Years)	Number of devices across your organisation	Main supplier	Annual spend £'s	Contract end date	Average length of contract (Years)	Additional notes
Smartphones							
Laptops							
PCs							
Tablets							
Other (please specify):							

Qu 15a: Which internal (staff) video/web conferencing software does your organisation use?	Product used	Provider	Annual spend £'s	Contract end date	Additional notes
Video/Web conferencing software (for Staff) eg Multi-disciplinary teams					

Qu 15b: Which external (for Patients/Outpatients) video/web conferencing software does your organisation use?	Main product used	Main provider used	Secondary provider	Annual spend £'s	Contract end date	Additional notes
Video/Web conferencing software (for Patients) eg Attend Anywhere, Teams, Pushdoctor etc.						

Qu 16: Which messaging system(s) listed below does your trust use?	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
WhatsApp					
Signal					
SMS					
Teams					
Other (please specify)					

Qu 17: Do you currently have a remote monitoring solution?	Yes or No	Device Types (Please List)	Main suppliers (please list)	Total annual spend £'s 2019-20	Additional notes
This includes devices to monitor eg insulin levels and heart measuring devices on patients within the community					

Qu 18: What desktop operating system software is used by your organisation?	Main product	Main supplier	Annual spend	Contract end date	Additional notes
Includes Windows, iOS					

Qu 19: What products do you provide to enable remote and home working?	Product Types (Please list)	Main product Used	Number of staff engaged in remote working	Additional notes

Qu 20: For each of the types of printer listed below please answer as requested	Number of specified printers	Main provider	Contract end date	Secondary supplier	Annual spend £'s 2019-20	Additional notes
Standard Printers						
3D Printers						

Qu 21: Does your trust use a centralised printing solution/print management solution?	Have a print management solution (Yes or No)	Provider (if applicable)	Additional notes
For example does each department take care of its printing activities or is this managed centrally?			

Qu 22: With Regard to on-site Data Centres, what are your trust's plans?	Plans to build? (Yes/No)	If Yes what is the timeframe (Years)	Preferred supplier	Additional notes
If your trust already has an on-site data centre, please indicate this.				