

FOI 7505 - Attachment 1

The UHB provides, the number of near miss, patient harm and serious incidents, by hopsital and month, for the financial years 2019/20,

- 2020/21 and 2021/22 to 24 November 2021.

Number of near miss incidents										
2019/20	Amman Valley Hopsital	Bronglais General Hospital	Glangwilli General Hospital	Llandovery Hospital	Prince Philip Hospital	South Pembrokeshire Hospital	Tenby Cottage Hospital	Tregaron Hospital	Withybush General Hospital	Ysbyty Enfys Selwyn Samuel
April	0	30	19	*	18	*	*	0	22	0
May	0	20	20	*	18	*	0	*	16	0
June	0	25	23	0	18	*	0	*	21	0
July	*	17	33	0	17	0	0	*	23	0
August	0	20	33	0	15	0	0	*	17	0
September	0	22	25	0	10	*	0	*	19	0
October	0	37	23	0	21	*	0	*	17	0
November	0	20	26	0	15	*	0	*	18	0
December	0	26	21	0	19	*	0	0	22	0
January	0	16	21	0	29	*	0	*	25	0
February	*	19	17	*	17	*	0	0	15	0
March	*	15	23	0	10	*	*	0	21	0
Total	**	267	284	7	207	13	**	12	236	0
2020/21										
April	0	14	13	0	8	0	0	0	10	0
May	0	15	14	0	8	0	0	0	12	0
June	0	8	18	0	6	0	0	*	12	0
July	0	11	18	0	13	*	0	*	20	0
August	0	14	20	0	9	*	0	*	11	0
September	0	19	19	0	11	*	*	0	18	0
October	0	14	22	0	15	*	0	0	9	0
November	*	13	17	0	17	0	*	6	19	0
December	0	12	16	0	6	0	0	*	13	0
January	0	8	23	0	13	*	0	*	21	0
February	0	*	16	0	15	*	0	*	13	0
March	0	16	18	0	*	*	0	*	17	0
Total	**	**	214	0	**	12	**	16	175	0
2021/22										
April	*	24	107	*	41	*	*	*	17	*
May	0	16	89	*	44	*	*	*	27	*
June	0	21	93	*	52	*	*	9	39	*
July	*	32	83	*	50	*	*	*	23	0
August	*	35	64	0	26	*	*	0	32	0
September	*	25	90	0	27	6	0	*	26	0
October	*	12	63	*	29	*	0	0	15	0
November	6	15	77	*	36	*	*	*	18	0
Total	14	180	666	10	305	28	16	16	197	**

Number of patient harm incidents													
2019/20	Amman Valley Hopsital	Bronglais General Hospital	Glangwili General Hospital	Llandovery Hospital	Prince Philip Hospital	South Pembrokeshire Hospital	Tenby Cottage Hospital	Tregaron Hospital	Withybush General Hospital	Ysbyty Enfys Caerfyrddin	Ysbyty Enfys Carreg Las	Ysbyty Enfys Llanelli	Ysbyty Enfys Selwyn Samuel
April	*	30	76	*	38	*	0	*	61	0	0	0	0
May	*	34	64	*	45	*	0	*	46	0	0	0	0
June	*	26	78	*	47	*	0	*	37	0	0	0	0
July	*	31	64	*	43	8	*	*	33	0	0	0	0
August	*	31	66	*	31	12	*	*	44	0	0	0	0
September	*	44	71	0	54	*	*	0	34	0	0	0	0
October	*	42	70	*	53	*	0	*	41	0	0	0	0
November	*	35	65	0	46	*	*	0	49	0	0	0	0
December	*	25	77	*	38	8	*	*	55	0	0	0	0
January	*	38	78	*	59	*	0	0	44	0	0	0	0
February	*	40	58	0	47	*	0	*	64	0	0	0	0
March	*	41	47	*	47	*	0	*	42	0	0	0	0
Total	25	417	814	17	548	60	8	21	550	0	0	0	0
2020/21													
April	*	21	33	0	32	7	0	0	29	0	0	0	0
May	*	33	47	0	32	*	*	*	30	0	0	0	0
June	*	38	68	*	56	6	0	*	54	0	0	0	0
July	*	39	46	0	47	7	0	7	39	6	0	0	0
August	0	32	37	*	47	7	0	*	38	*	0	0	0
September	*	28	65	*	54	*	0	*	45	0	0	0	0
October	*	37	57	*	47	7	*	*	45	0	0	0	0
November	*	39	81	*	48	7	0	0	44	0	0	0	0
December	*	42	62	0	50	*	*	*	41	0	*	0	*
January	*	32	101	*	57	*	0	*	50	0	*	0	*
February	*	38	44	0	47	*	0	*	33	0	*	*	7
March	0	38	56	*	53	8	0	*	41	0	0	0	*
Total	19	417	697	16	570	66	**	32	489	**	**	**	14
2021/22													
April	*	63	240	*	106	*	*	*	114	0	0	0	6
May	6	90	256	*	153	11	*	10	108	0	0	0	*
June	7	98	30	6	140	10	0	7	123	0	0	*	7
July	6	81	290	*	205	6	*	*	151	0	0	0	0
August	*	126	322	*	169	7	*	7	136	0	0	0	0
September	*	94	323	9	158	8	*	*	125	0	0	0	0
October	*	91	394	8	174	*	*	7	117	0	0	0	0
November	*	128	402	*	181	6	0	8	185	0	0	**	0
Total	33	771	2,257	43	1,286	57	13	43	1,059	0	0	**	**

Number of serious incidents						
2019/20	Amman Valley Hopsital	Bronglais General Hospital	Glangwili General Hospital	Prince Philip Hospital	South Pembrokeshire Hospital	Withybush General Hospital
April	0	*	7	0	0	0
May	0	*	6	*	*	*
June	*	*	*	*	0	*
July	*	0	8	*	0	*
August	0	*	6	0	0	7
September	0	0	*	0	*	*
October	0	*	9	0	0	*
November	0	0	*	*	0	*
December	0	*	7	*	0	*
January	0	*	*	*	*	*
February	0	0	*	*	0	*
March	0	*	0	*	0	0
Total	**	8	55	13	**	22
2020/21						
April	0	0	*	*	0	*
May	0	0	0	0	0	0
June	0	*	*	*	0	0
July	0	0	0	*	0	*
August	0	0	*	0	0	*
September	0	0	0	*	0	*
October	0	0	7	*	0	*
November	0	0	*	*	0	*
December	0	0	*	*	0	*
January	0	0	0	*	0	*
February	0	0	0	*	0	*
March	0	0	*	0	0	0
Total	0	**	21	13	0	14
2021/22						
April	0	0	0	0	0	0
May	0	0	0	0	0	0
June	0	0	0	0	0	0
July	0	0	*	0	0	0
August	0	0	0	*	0	0
September	0	0	0	0	0	0
October	0	0	0	0	0	0
November	0	0	0	0	0	0
Total	0	0	**	**	0	0

2. Section 40 exemption applied.

- The UHB provides a breakdown of the categories used to record near miss, patient harm and serious incidents, by the root cause, for the financial years 2019/20, 2020/21 and 2021/22 to 24 November 2021.

Please note:- A new system was implemented in April 2021, therefore some of the root cause categories differ.

	Root cause (old system)	2019/20	2020/21	Root cause (new system)	2021/22
Never event	Retained Foreign Object	0	*	Retained Foreign Object	0
	Wrong Site Surgery	0	*	Wrong Site Surgery	0
	Total	0	**	Total	0
		2019/20	2020/21		2021/22
Near miss incidents	Accidents/Falls	12	15	Access, Admission	27
	Administrative Processes (Excluding Documentation)	64	47	Accident that did, or may, result in personal injury	111
	Anaesthesia Care	*	*	Assessment, Investigation, Diagnosis	0
	Behaviour	80	46	Behaviour (including violence and aggression)	126
	Behaviour (Including Violence and Aggression)	96	43	Communication	*
	Blood/Plasma Products	6	10	Consent, Mental Capacity Act (including DoLS)	16
	Communication	51	54	Equipment, Devices	105
	Diagnostic Processes/Procedures	89	54	Infection Prevention and Control	143
	Documentation	70	71	Information Governance, Confidentiality	141
	Exposure to Environmental Hazards	39	31	Information Technology	70
	Fires, Fire Alarms and Fire Procedures	7	*	Infrastructure (including staffing, facilities, environment)	7
	Infection Control Incident (Healthcare Associated Infection)	23	12	Maternity adverse occurrence	35
	Injury of unknown origin	*	*	Medication, IV Fluids	*
	Maternity Care	*	6	Monitoring, Observations	6
	Medical Devices, Equipment, Supplies	23	31	Nutrition, Hydration	54
	Medical Gases/Oxygen	*	*	Patient/service user death	0
	Medication/Biologics/Fluids	140	92	Pressure Damage, Moisture Damage	232
	Neonatal/Perinatal Care	*	6	Records, Information	*
	Nutrition Food/Meals from Kitchen	*	*	Safeguarding	0
	Nutrition Pharmacy Products	*	*	Transfer, Discharge	0
	Patient Accidents/Falls	84	53	Treatment, Procedure	137
	Personal Property/Data/Information	9	8	Total	1,251
	Pressure Ulcers	8	7		
	Property	0	*		
	Security of Organisation's Property, Data and Buildings	24	9		
	Service Disruptions (environment, infrastructure, human resources)	140	66		
	Therapeutic Processes/Procedures- (except medications/fluids/blood/plasma products administration)	43	21		
	Total	1,031	695		
		2019/20	2020/21		2021/22
Patient harm	Administrative Processes (Excluding Documentation)	67	43	Access, Admission	172
	Anaesthesia Care	7	*	Accident that did, or may, result in personal injury	1,321
	Behaviour	106	82	Assessment, Investigation, Diagnosis	281
	Blood/Plasma Products	*	10	Behaviour (including violence and aggression)	348
	Communication	33	31	Communication	169
	Diagnostic Processes/Procedures	77	86	Consent, Mental Capacity Act (including DoLS)	*

	Documentation	15	10	Equipment, Devices	83
	Exposure to Environmental Hazards	*	*	Infection Prevention and Control	104
	Infection Control Incident (Healthcare Associated Infection)	113	151	Information Governance, Confidentiality	25
	Injury of unknown origin	182	198	Infrastructure (including staffing, facilities, environment)	63
	Maternity Care	6	8	Maternity adverse occurrence	197
	Medical Devices, Equipment, Supplies	16	12	Medication, IV Fluids	371
	Medical Gases/Oxygen	*	*	Monitoring, Observations	44
	Medication/Biologics/Fluids	128	101	Nutrition, Hydration	22
	Neonatal/Perinatal Care	10	6	Patient/service user death	23
	Nutrition Food/Meals from Kitchen	*	*	Pressure Damage, Moisture Damage	2,196
	Nutrition Pharmacy Products	*	0	Records, Information	97
	Patient Accidents/Falls	667	673	Safeguarding	58
	Personal Property/Data/Information	7	*	Transfer, Discharge	97
	Pressure Ulcers	893	857	Treatment, Procedure	177
	Therapeutic Processes/Procedures- (except medications/fluids/blood/plasma products administration)	105	53	Total	5,853
	Unexpected Deaths or Severe Harm	15	6		
	Total	2,461	2,336		
		2019/20	2020/21	2021/22	
Serious incident	Absconded Patient	11	*	0	
	Infection Control	6	*	0	
	Pressure Damage	*	*	0	
	PRUDIC	*	*	0	
	Retained Foreign Object	0	*	0	
	Self Harm	*	0	0	
	Serious Harm	*	*	*	
	Serious Harm - Inpatient Fall	32	14	0	
	Service Provision	7	0	0	
	Suspected Suicide	*	*	0	
	Under 18 Admission	19	10	0	
	Unexpected Death	11	8	0	
	Women and Children	7	*	0	
	Wrong Site Surgery	0	*	0	
	Total	106	48	**	

The UHB confirms that the circumstances for any serious events incorrectly classified is initially reviewed by the Quality Assurance and Safety Team. Upon review, it may then be necessary to escalate the event to the Clinical Executives through the weekly Quality Safety Intelligence Group meetings who may then deem it necessary to escalate the event further and hold a Quality Panel with the service/directorate. The event would also be retrospectively reported to the Quality, Safety and Experience Committee and to the NHS Wales Delivery Unit.