

Directorate	Specialty	Primary Location	Secondary Location	Description	Immediate Action Taken	Incident type tier one	Incident type tier two	Incident type tier three
Unscheduled Care	Accident & Emergency	Withybush General Hospital	Adult Clinical Decisions Unit (WGH)	Patient transferred from ACDCU to Ward. Following transfer the patient stated that he had lost his phone. Room 3 searched and the linen trolley. Charger found and cigarette tips but no phone. Patient claims he has lost an iPhone, however a patient who accompanied him outside for a cigarette this morning, stated that the patient used her phone as his was not working and was broken and wasn't an iPhone.	Site nurse informed of incident. Ward 8 searched his property to no avail. Phone not found within patients property.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Property
Unscheduled Care	Cardiovascular	Withybush General Hospital	Ward 8 (WGH)	Patient's daughter raised a concern that money had gone missing from her mother's purse. She had visited on the where her mother had given her £40 for fuel to come and visited her whilst in hospital. She had returned £60 to her mother's purse which her mother agreed with. On her own later that	The patient agreed to myself and one of the HCSW checking through all her belongings in case it had dropped out. I later spoke to the patient on her own and asked her if she had ever had money go missing from her purse before. she said yes on another ward earlier this week but had not reported it but her carer knew. Carer contacted and asked to confirm the above. The money went missing 18months ago whilst she was in hospital but the family had suspected the daughter who has raised this concern. Also I was contacted by another daughter who confirmed this and stated that she did not in anyway blame the hospital staff as they as a family have had issues with this lady before to the point that they alerted POVA themselves but their mother (the current patient) would not pursue it. She stated she would travel down tomorrow to sort this out. Site Managers informed - We agreed to screen for POVA but patient has capacity. We agreed to wait for the patient's daughter to travel down tomorrow and then take it from there.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Unscheduled Care	Medicine	Withybush General Hospital	Ward 11 (WGH)	patient and family were looking through bank statements and noted that money was missing from from his account. daily deposits withdrawn daily from his account which has amounted to thousands of pounds. Account was a joint account with his now ex partner. ex partner denies taking money. patient upset and frustrated. Patient has suffered from a stroke and as a result has extensive cognitive impairment. capacity has not yet been assessed. expressive and receptive communication difficulties.	family have alerted fraud team in bank. ex partner's card locked. Account still available for patient. family have informed police. staff alerted and concern risen with senior team. Safeguarding referral sent. await feedback. discussed with patient.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Community Service - Carmarthen	District Nursing - Llanelli	Patient's Home	Patient's Home	Patient reported to staff that her daughter has been withholding her pension from her since last Christmas, and had now gone into arrears with her rent, also her dog had been taken from her by her daughter and not returned.	Safe guarding team contacted, referral made and sent, datax completed.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Community Service - Carmarthen	District Nursing - Llanelli	Patient's Home	Patient's Home	Patient reported to staff that her daughter had been withholding her pension since last Christmas only giving £50 a week and she had now gone into arrears with her rent. the patient also states that her daughter had also taken her dog and not returned it.	referral to adult safeguarding and datax completed navigator aware	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Scheduled Care	ENT	Glangwili General Hospital	Merlin Ward	Patient's mobile phone went missing from her bed, with 2 bank cards tucked inside the case. The patient went to the toilet, leaving her phone on the bed, when she came back approx 5 mins later it was gone. The phone was seen on the bed by a member of staff HCA. No one else had entered the bay, the other patients did not see anything.	We searched the area including bins and laundry skip. I contacted Snr nurse who suggested calling the police. This was done by Snr Nurse for T&O.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Property
Community Service - Pembrokeshire	Rehabilitation	South Pembrokeshire Hospital	Sunderland Ward	Patient approached myself to tell me that 1 £100 had gone missing from his sweat shirt pocket. I asked him when he last seen it and he replied Wednesday 11th April, he stated he had £200 in his pocket and now there is only 1 hundred. There is no evidence to say that the patient did or did not have this money. Patient had signed a patient disclaimer as part of the admission process.	With patient permission I checked his room including his other outer clothes, along with his dirty laundry. Spoke with my locality manager re process. Asked the patient if he wanted to report this incident to the police, patient stated that he did not want to inform the police. Staff on duty to be informed of the accusation. Patient informed that there will be an internal investigation. Patient advised not to keep large sums of money in the hospital, or if he must at least put it in the safe in general office.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Mental Health/Learning Disabilities	Acute care & In-patient Services	Hafan Derwen	Cwm Seren - Low Secure Unit	During Safe audit, there was a discrepancy found with patient money.	Three separate staff members checked and re checked the money, Safe file amended.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Mental Health/Learning Disabilities	Acute care & In-patient Services	Hafan Derwen	Cwm Seren - Low Secure Unit	During safe audit, discrepancy noted with patient money.	Three members of staff checked and re checked the money, patient sheet amended.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Unscheduled Care	Rehabilitation	Bronglais General Hospital	Y Banwy Ward	At approximately 15:00 PT told nursing staff who is reporting this incident that she just noticed that £60 was missing from her purse. PT stated that this possible happen since arrival to current ward. Arrival date - Wednesday 14/03/2018.	Apologised for any inconvenience caused. Advice PT of safe keeping of money and property. PT stated that she will give her bank card and the remaining cash to her retired colleague who will be visiting tomorrow. Notified sister who also took PT report. Property disclaimer form completed today. Cash in purse witnessed and recorded on disclaimer form.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money

Mental Health/Learning Disabilities	Acute care & In-patient Services	Glangwili General Hospital	Morlais Ward	Patients belongings being stolen on the ward. Certain patient found walking around with another patients handbag however refused that staff look in the bags in her room.	Police called to the ward as patient suspected of stealing other patients belongings. Patient searched by police and belongings that were not hers returned to fellow patients.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Property
Unscheduled Care	Gastroenterology	Glangwili General Hospital	Steffan Ward	Policeman appeared on the ward and asked to speak with patient. I asked what it was regarding and he stated that the patients son had reported the night before that £20 had gone missing from his dads wallet on this ward. Police fed back to me that the patient knew nothing about the money and appeared confused. Policeman said he would feedback to the patients son and then myself.	.Looked through patients nursing and medical notes- nothing documented regarding money .looked through patients locker and locked drug cupboard compartment and could not see any evidence of a wallet or money .Discussed situation with bed manager (070) .fully documented .contacted son to ask for his events of the situation .son stated that he had no idea if his dad came into hospital with money and that he only reported what his dad had told him .informed son that patient is confused at present and that he could have discussed the situation with a member of staff first as we here to help and to resolve any issues that arise	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Unscheduled Care	Medicine	Withybush General Hospital	Ward 7 (WGH)	patient in sideroom 4 was assisted with a bath, on return to the sideroom patient states her handbag had been taken from her bedside table.	patients sideroom was searched for said missing handbag, but was not found. spoke with nurse and health care assistant in charge of patient who both states they did see the handbag earlier in the day but not recently. site nurse informed who contacted the police at patients request. checked patients property disclaimer but was not completed on admission. attempts made to contact patients NOK but no answer. lots of reassurance given to patient and explained that the police would be in touch with her. patient requested to contact her bank to cancel her bank cards which was done successfully at approx 22.00hrs.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Scheduled Care	Orthopaedics	Bronglais General Hospital	Ceredig Ward	A staff nurse reported to me that a patient had told her that money was missing from her purse.	I spoke with the patient who repeated the allegation that "about £200 in cash was missing from her purse". The patient claimed that she had drawn her pension before "coming in here" - she was transferred to Ceredig ward from Llanidloes hospital. The patient alleged that the last time she saw the money was "3 or 4 days ago". I looked in the patients locker and asked the patient to empty her handbag. With her permission I also checked her purse which contained one £10 note and some loose change. Patient claimed that the £10 note was previously in a different container and that she had taken it out and moved it to the purse. I asked the patient if she had any visitors since admission, she said she had not. Senior nurse informed who informed the police. The police stated that they will contact senior nurse by phone.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Unscheduled Care	Radiology	Bronglais General Hospital	Radiology Department	patient alleged to have had money taken from him whilst in the radiology department situated down in EUCC. Patient states that he went down with the porter on a chair and he had £25 on him, a £20 note and £5 note. He states that this money was taken by the "technician" performing the x-ray. Patient sister present during this discussion and she advised that patient does have a tendency to say that money has gone missing when it has not. Patient is adamant that money was on his person as he went to the radiology department. Discussed with one of the radiographers and he confirms that he witnessed "a note" on the side whilst the patient was having his x-ray undertaken by the other radiographer. He advised that the all property was returned to patient on	Police contated and incident logged. Completed Datix. Radiology manager contacted at home and briefed on allegation. Radiographers requested to complete statments. Statment obtained from the porter.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Community Service - Pembrokeshire	Rehabilitation	South Pembrokeshire Hospital	Sunderland Ward	Patient informed us that her daughter-in-law has taken money out of her bank account, approx £300 to £400. Her daughter-in-law has brought in her bank statements some of which have been torn up	reported to ward sister and safe gaurding, who said we needed to ask her, if she wanted reported to the police, patient does not want it reporting to police, she will speak to her son and daughter-in-law,	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Unscheduled Care	Medicine	Withybush General Hospital	Adult Clinical Decisions Unit (WGH)	Patient reported that an amount of money had gone missing from her purse. Patient stated she had noticed earlier in the day, but had only mentioned it to her family at visiting.	Reported to SNM SNM attend ward to discuss the issue with Family Police Informed Site Team informed. Email sent to security officer.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Money
Community Service - Pembrokeshire	District Nursing - Fishguard	Patient's Home	Patient's Home	Visit to a palliative patient who has deteriorated and just in case box now missing from patient's home, presumed stolen. Police informed. Please note, I am not a District Nurse, but was unable to enter my speciality as it won't accept my profession. I am an ANP Chronic Conditions.	GP surgery informed, police informed, District Nurses informed.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Property
Unscheduled Care	Outlier (Please Specify Speciality in Description)	Bronglais General Hospital	Emergency & Urgent Care Centre	Wife of patient on CMU accidentally left her husband's laptop, which she was taking home with her, in toilet by Day Surgery Unit on her way to the car park after visiting her husband in CMU. When she got home she realised her mistake and phoned her husband. Her husband informed the ward staff who immediately informed the NNP	A search was made of the all toilets by DSU and A&E Dept but no laptop found. Switch and A&E Reception contacted as well but no laptop handed in. Porters informed and requested made for a search of the carpark but again no laptop found. NNP spoke to pt on CMU and informed him of the situation. He did not want police contacted at this point.	Personal Property/Data/Information	Property Theft (proven, alleged or suspected)	Property