

FOI.12495 - Attachment 1

New appointments not attended

Location and reason	2021/2022	2022/2023	2023/2024 (1/4/23 - 22/8/23)
Aberaeron Integrated Care Centre			
Cancelled by Hospital	154	152	64
Could not Attend	108	218	95
Could not Attend & Discharge	4	9	3
Did not attend	27	20	9
Did not attend & Patient Discharged	24	45	26
Amman Valley Hospital			
Cancelled by Hospital	42	51	8
Could not Attend	64	89	25
Did not attend	17	30	7
Did not attend & Patient Discharged	1	2	0
Bronglais General Hospital			
Cancelled by Hospital	1,358	1,893	834
Could not Attend	753	1,201	531
Could not Attend & Discharge	40	50	20
Did not attend	391	413	211
Did not attend & Patient Discharged	252	431	182
Brynmair Clinic			
Cancelled by Hospital	16	41	15
Could not Attend	16	26	8
Could not Attend & Discharge	1	1	1
Did not attend	56	56	19
Did not attend & Patient Discharged	14	20	1
Cardigan Integrated Care Centre			
Cancelled by Hospital	94	89	108
Could not Attend	51	86	84
Could not Attend & Discharge	1	14	1
Did not attend	24	59	22
Did not attend & Patient Discharged	4	12	11
Ceredigion Locality			
Cancelled by Hospital	15	18	10
Could not Attend	22	11	9
Could not Attend & Discharge	3	1	1
Did not attend	22	35	6
Did not attend & Patient Discharged	1	2	1
Community North Ceredigion			
Cancelled by Hospital	0	1	1
Community North Pembrokeshire			
Cancelled by Hospital	1	4	6
Could not Attend	1	2	0
Did not attend	0	1	0
Community South Ceredigion			
Cancelled by Hospital	0	1	0
Could not Attend	1	2	1
Did not attend	0	0	1
Community South Pembrokeshire			
Cancelled by Hospital	1	0	2
Could not Attend		0	2
Did not attend	0	1	0
Did not attend & Patient Discharged	0	1	0
Community TT			
Could not Attend	0	1	0
Elizabeth Williams Clinic			
Cancelled by Hospital	48	59	8
Could not Attend	31	54	20
Could not Attend & Discharge	0	2	1
Did not attend	44	50	19
Did not attend & Patient Discharged	7	23	9
Felinfoel Family Centre			
Cancelled by Hospital	2	0	0
Could not Attend	2	0	0
Did not attend	1	0	0
Glangwili General Hospital			
Cancelled by Hospital	4,852	6,601	2,553
Could not Attend	2,951	4,641	1,820
Could not Attend & Discharge	96	153	48
Did not attend	1,350	1,783	723
Did not attend & Patient Discharged	1,023	1,502	580
Gorwelion Resource Centre			
Cancelled by Hospital	32	43	5
Could not Attend	12	16	9
Did not attend	22	22	11
Did not attend & Patient Discharged	1	7	4
Gorwelion Resource Centre CMHT			
Cancelled by Hospital	52	84	29
Could not Attend	12	32	17
Could not Attend & Discharge	0	1	0
Did not attend	52	70	20

Follow up appointments not attended

Location and reason	2021/2022	2022/2023	2023/2024 (1/4/23 - 22/8/23)
Aberaeron Integrated Care Centre			
Cancelled by Hospital	287	227	121
Could not Attend	178	326	139
Could not Attend & Discharge	6	8	4
Did not attend	70	110	37
Did not attend & Patient Discharged	15	35	22
Amman Valley Hospital			
Cancelled by Hospital	147	182	127
Could not Attend	194	214	62
Could not Attend & Discharge	1	2	
Did not attend	76	62	23
Did not attend & Patient Discharged	5	8	0
Argyle Medical Group Pembroke Dock			
Cancelled by Hospital	0	0	18
Could not Attend	0	0	5
Did not attend	0	0	3
Bro Preseli Community Care & Resource Centre			
Cancelled by Hospital	55	26	0
Could not Attend	89	73	0
Did not attend	3	4	0
Bro Preseli Community Care & Resource Centre			
Cancelled by Hospital	11	0	0
Could not Attend	1	0	0
Bronglais General Hospital			
Cancelled by Hospital	4,452	3,845	1,942
Could not Attend	1,220	1,709	801
Could not Attend & Discharge	39	63	36
Did not attend	675	844	301
Did not attend & Patient Discharged	259	417	156
Brynmair Clinic			
Cancelled by Hospital	64	147	40
Could not Attend	25	124	29
Could not Attend & Discharge	1	1	1
Did not attend	118	163	41
Did not attend & Patient Discharged	17	26	4
Brynmeddyg Surgery Llanybydder			
Cancelled by Hospital	41	102	43
Could not Attend	69	60	4
Did not attend	4	26	4
Cardigan Integrated Care Centre			
Cancelled by Hospital	350	439	312
Could not Attend	395	440	196
Could not Attend & Discharge	6	9	4
Did not attend	134	200	73
Did not attend & Patient Discharged	11	27	14
Ceredigion Locality			
Cancelled by Hospital	27	58	19
Could not Attend	37	71	30
Could not Attend & Discharge	3	6	3
Did not attend	32	60	35
Did not attend & Patient Discharged	5	4	1
Coach & Horses Surgery			
Cancelled by Hospital	5	0	0
Community North Ceredigion			
Cancelled by Hospital	0	3	0
Community North Pembrokeshire			
Cancelled by Hospital	3	32	11
Could not Attend	2	1	3
Did not attend	0	3	0
Community South Ceredigion			
Cancelled by Hospital	1	2	5
Could not Attend	4	3	3
Did not attend	0	3	1
Did not attend & Patient Discharged	0	1	0
Community South Pembrokeshire			
Cancelled by Hospital	16	13	4
Could not Attend	4	3	0
Did not attend	0	0	1
Community TT			
Cancelled by Hospital	1	4	53
Could not Attend	29	60	3
Could not Attend & Discharge	0	2	0
Did not attend	3	0	0
Did not attend & Patient Discharged	4	0	0
Crymych Health Centre			
Cancelled by Hospital	0	7	23
Could not Attend	0	15	37

Did not attend & Patient Discharged	6	16	9
Haverforwest Health Centre			
Cancelled by Hospital	0	1	0
Llandovery Hospital			
Cancelled by Hospital	2	0	0
Could not Attend	14	0	0
Did not attend	4	0	0
Llanion House			
Cancelled by Hospital	4	2	0
Could not Attend	1	2	0
Did not attend	3	2	0
Did not attend & Patient Discharged	1	0	0
Llwynhendy Health Centre			
Cancelled by Hospital	0	0	1
Llys Steffan			
Cancelled by Hospital	6	12	3
Could not Attend	10	11	5
Could not Attend & Discharge	1	1	1
Did not attend	12	15	9
Did not attend & Patient Discharged	2	5	1
Meddygfa Emlyn Newcastle Emlyn			
Could not Attend	1	0	0
Meddygfa Teifi Llandysul			
Cancelled by Hospital	1	0	0
North Road Aberystwyth			
Cancelled by Hospital	165	135	54
Could not Attend	117	141	51
Could not Attend & Discharge	3	1	2
Did not attend	32	47	19
Did not attend & Patient Discharged	15	23	7
Penlan			
Could not Attend	1	0	0
Prince Philip Hospital			
Cancelled by Hospital	3,957	4,953	2,017
Could not Attend	3,119	3,664	1,542
Could not Attend & Discharge	114	85	41
Did not attend	1,702	1,148	430
Did not attend & Patient Discharged	892	930	373
South Pembrokeshire Hospital			
Cancelled by Hospital	132	162	60
Could not Attend	94	113	22
Could not Attend & Discharge	5	6	5
Did not attend	43	38	14
Did not attend & Patient Discharged	25	22	3
Swan Y Gwynt Resource Centre			
Cancelled by Hospital	22	16	18
Could not Attend	12	30	18
Could not Attend & Discharge	0	0	2
Did not attend	13	33	19
Did not attend & Patient Discharged	6	1	1
Tenby Cottage Hospital			
Cancelled by Hospital	178	91	42
Could not Attend	103	78	28
Could not Attend & Discharge	3	18	2
Did not attend	21	12	5
Did not attend & Patient Discharged	33	12	6
Tywyn Hospital			
Cancelled by Hospital	36	36	6
Could not Attend	15	21	4
Did not attend	2	6	1
Did not attend & Patient Discharged	3	8	1
Wellfield Rd Resource Centre			
Cancelled by Hospital	21	35	14
Could not Attend	57	57	37
Could not Attend & Discharge	14	6	1
Did not attend	3	6	2
Did not attend & Patient Discharged	14	21	2
Werndale Hospital			
Cancelled by Hospital	1	0	0
Withybush General Hospital			
Cancelled by Hospital	3,004	4,389	2,257
Could not Attend	1,906	2,600	967
Could not Attend & Discharge	163	120	44
Did not attend	857	1,020	421
Did not attend & Patient Discharged	422	737	261

Did not attend	0	0	1
Elizabeth Williams Clinic			
Cancelled by Hospital	217	161	46
Could not Attend	227	330	138
Could not Attend & Discharge	7	5	3
Did not attend	227	337	141
Did not attend & Patient Discharged	33	25	20
Felinfoel Family Centre			
Cancelled by Hospital	1	0	0
Could not Attend	2	0	0
Did not attend	2	0	0
Did not attend & Patient Discharged	1	0	0
Fishguard Health Centre			
Cancelled by Hospital	75	91	27
Could not Attend	13	11	3
Did not attend	5	2	0
Furnace House Surgery Carmarthen			
Cancelled by Hospital	0	1	0
Glangwili General Hospital			
Cancelled by Hospital	12,272	13,859	6,921
Could not Attend	4,771	6,329	2,928
Could not Attend & Discharge	92	111	45
Did not attend	2,741	3,203	1,366
Did not attend & Patient Discharged	852	1,013	494
Gorwelion Resource Centre			
Cancelled by Hospital	72	64	33
Could not Attend	20	16	9
Could not Attend & Discharge	0	1	1
Did not attend	40	43	21
Did not attend & Patient Discharged	4	18	11
Gorwelion Resource Centre CMHT			
Cancelled by Hospital	107	151	54
Could not Attend	22	58	23
Could not Attend & Discharge	4	1	3
Did not attend	74	103	59
Did not attend & Patient Discharged	12	22	12
Llandovery Hospital			
Cancelled by Hospital	6	0	0
Could not Attend	12	1	0
Did not attend	4	1	0
Llanion House			
Cancelled by Hospital	31	27	8
Could not Attend	45	21	16
Did not attend	13	49	11
Did not attend & Patient Discharged	1	0	0
Llwynhendy Health Centre			
Cancelled by Hospital	0	0	10
Could not Attend	0	1	2
Did not attend	0	0	2
Llys Steffan			
Cancelled by Hospital	19	44	16
Could not Attend	42	71	21
Could not Attend & Discharge	2	4	2
Did not attend	50	44	19
Did not attend & Patient Discharged	4	1	2
Maternity (Milford Haven Health Centre)			
Cancelled by Hospital	173	111	80
Could not Attend	111	95	49
Did not attend	2	2	1
Maternity (Narberth Health Centre)			
Cancelled by Hospital	141	59	30
Could not Attend	17	10	3
Did not attend	9	9	3
Maternity (Tenby Cottage Hospital)			
Cancelled by Hospital	222	166	62
Could not Attend	39	43	13
Did not attend	4	23	3
Meddygfa Emlyn Newcastle Emlyn			
Cancelled by Hospital	116	115	47
Could not Attend	19	18	11
Did not attend	9	11	5
Meddygfa Teifi Llandysul			
Cancelled by Hospital	133	137	30
Could not Attend	54	19	4
Did not attend	21	22	6
Meddygfa Teilo Llandeilo			
Could not Attend	1	0	0
Meddygfa Tywi			
Cancelled by Hospital	1	0	0
Could not Attend	1	0	0

Morfa Lane Surgery			
Cancelled by Hospital	1	0	0
Narberth Health Centre			
Cancelled by Hospital	115	139	63
Could not Attend	31	31	16
Did not attend	12	17	5
Neuadd Cyngor Ceredigion			
Cancelled by Hospital	7	2	0
Could not Attend	3	4	1
Did not attend	1	5	2
North Road Aberystwyth			
Cancelled by Hospital	643	808	359
Could not Attend	646	716	262
Could not Attend & Discharge	3	4	4
Did not attend	242	238	72
Did not attend & Patient Discharged	17	43	20
Penlan			
Cancelled by Hospital	2	5	4
Could not Attend	46	36	8
Prince Philip Hospital			
Cancelled by Hospital	12,961	14,520	6,956
Could not Attend	3,934	4,743	2,035
Could not Attend & Discharge	60	68	24
Did not attend	2,684	2,404	983
Did not attend & Patient Discharged	570	665	302
South Pembrokeshire Hospital			
Cancelled by Hospital	352	469	136
Could not Attend	154	170	50
Could not Attend & Discharge	3	2	0
Did not attend	56	104	40
Did not attend & Patient Discharged	22	40	3
St Peters Surgery			
Cancelled by Hospital	2	0	0
Swan Y Gwynt Resource Centre			
Cancelled by Hospital	33	32	20
Could not Attend	17	34	33
Could not Attend & Discharge	0	0	1
Did not attend	17	12	31
Did not attend & Patient Discharged	1	4	3
Taliesyn Court Lampeter			
Cancelled by Hospital	24	0	0
Could not Attend	23	0	0
Did not attend	4	0	0
Tenby Cottage Hospital			
Cancelled by Hospital	388	233	109
Could not Attend	64	80	33
Could not Attend & Discharge	2	2	0
Did not attend	17	17	7
Did not attend & Patient Discharged	9	13	3
Tywyn Hospital			
Cancelled by Hospital	120	96	32
Could not Attend	52	58	12
Could not Attend & Discharge	0	3	0
Did not attend	19	16	6
Did not attend & Patient Discharged	10	10	1
Wellfield Road Resource Centre			
Cancelled by Hospital	22	43	9
Could not Attend	80	57	22
Could not Attend & Discharge	1	2	0
Did not attend	1	0	0
Did not attend & Patient Discharged	5	3	1
Werndale Hospital			
Cancelled by Hospital	162	0	0
Could not Attend	1	0	0
Withybush General Hospital			
Cancelled by Hospital	10,737	11,842	6,252
Could not Attend	3,817	4,645	2,058
Could not Attend & Discharge	121	128	80
Did not attend	1,979	2,419	989
Did not attend & Patient Discharged	564	756	283