

UEC Accelerated Transformation Group: Environment ODG

Completed by:	Lynne Lewis	Reporting period:	22/7/25-31/7/25	To:	Environment ODG
Current Status:	Amber	Trend since last report	Amber		

Key Achievements	Next Period
<p>External areas added to planned maintenance schedule-to be monitored via completion of environmental audit.</p> <p>Restorative supervision planned.</p> <p>ED Waiting room toilet cleaning schedule reviewed-3 x standard clean with spot checks performed in between. Rapid Clean team to support ED domestic staff. Requirement to complete sign off sheet to be reiterated.</p> <p>Sanitary bins to be ordered for ED waiting room toilet</p> <p>Patient comfort packs available staff checking signposting to ensure usage.</p>	<p>ED Waiting room toilet cleaning schedule reviewed-3 x standard clean with spot checks performed in between. Rapid Clean team to support ED domestic staff. Requirement to complete sign off sheet to be reiterated. Sheet now completed by CL. Domestic Supervisors to auditing usage.</p> <p>Identify training for domestic and reception staff-e.g. customer service, V&A (? Standard to be agreed by oversight group). Dates scoped and booked for some ED staff.</p> <p>Sanitary bins to be ordered for ED waiting room toilet</p> <p>Board to display wait times ? What other info-? DJ leading on this. JD linking. New screen needed Department ordering.</p> <p>Had discussed working with pivot in relation to third sector services</p> <p>Children's chairs-currently being scoped by SNM and charitable funds. Children area to have increased signage to alert to paediatric only area. Cleanable non removable toys being scoped and agreed putting forward for charitable funds request.</p> <p>SSR with wider ED team to scope patient comfort support such as noise cancelling headphones,</p> <p>Review of availability of quiet room to support patients</p> <p>Scope availability of any devices that may support patients who are unable to be in a waiting area whether there could be a device that could alert them as to when the direct space is available within department. GGH scoping similar JD to link.</p> <p>Scoping lit wall scene for rooms with no window to give perceptions of light</p> <p>Timely restocking of vending machine-awaiting input from catering.</p> <p>Hydration audit to be undertaken re frequency of water changes.</p> <p>Toys for paed's area being scoped by SNM and charitable funds.</p> <p>Reduce overcrowding in ED waiting room-minimum number of people accompanying ? Agree in oversight group.</p> <p>Develop staff well-being board signposting staff to relevant services, guidance e.g carers policy, flexi working, speak up safely, restorative supervision.</p> <p>To review themes from exit interviews, previous culture work.</p> <p>Review LD facilities to ensure support for changing patients is available and signposted, neurodivergent room being scoped and quiet space.</p> <p>Involve staff in development of artwork incorporating values of HB and ED ethos (similar to ITU artwork) ? Across all sites</p> <p>Reviewing opportunity to remote call bells and buzzers in waiting room to support patients' wellbeing. JD linking with procurement. ED staff to also link with EBME, estates and IT.</p>

Slippage & Remedial Action	Key Risks
<p>Need consensus on ideas, safety alert/alarm and remote monitoring of patients.</p> <p>Environmental audit to be undertaken HON community next week.</p>	<p>Designated portering 37.5 hours per week only and no designated cover in case of annual leave/sickness etc.</p> <p>Requirement for additional staffing to meet some actions such as Portering and Hotel services.</p> <p>Large number of Band 2 HCSW vacancies being held impacting on achieving some actions</p> <p>Lack of initial engagement resulting in delay of action being taken.</p>