

## Infection Prevention and Control Action Card on Managing a Confirmed (Positive) case of COVID-19 in a Service User (Asylum Seeker) in Penally (Asylum) Camp

**Scope:** Penally (Asylum) Camp currently provides temporary Initial Accommodation (IA) for up to 234 Service Users (SUs). SUs will be in 'Support Bubbles' of 6 individuals, may not know each other but will share many communal rooms e.g. canteen, shower rooms, bedrooms, toilet, lounge and therefore touch communal surfaces.

**The Action Card will provide a common framework for Infection and Prevention Control (IP&C) actions necessary to prevent the spread of COVID-19 infection in Penally (Asylum) Camp. COVID-19 is caused by SARS-CoV-2, a virus (germ) that is spread from the respiratory tract of an infected individual when they are speaking, coughing, sneezing, laughing, singing etc; or from surfaces contaminated by their respiratory secretions.**

**Purpose:** This action card contains specific IP&C actions that are to be undertaken by Clearsprings Group Staff for managing a Service User (Asylum Seeker) residing in Penally (Asylum) Camp with a confirmed (positive) COVID-19 test result. This will include symptomatic and asymptomatic SUs with confirmed (positive) COVID-19 test result. Asymptomatic SUs may be tested as a result of COVID-19 incident management control. Dependent upon number of confirmed (positive) COVID-19 SUs (and staff) in Penally camp, this Action Card may be enhanced with specific guidance from the Incident Management/Outbreak Control Team.

### Action Step 1: CONTINUED MONITORING of Confirmed (Positive) COVID-19 SUs

Clearsprings Staff will:

1. Ensure clinicians involved in the care of the SU are aware of the confirmed (positive) COVID-19 result and isolation measures in place for SU.
2. Continue to monitor confirmed SUs for symptoms and for possible deterioration in their general health. If clinical condition worsens, ESCALATE concerns IMMEDIATELY to GP of SU or NHS Direct on 111. If Welsh Ambulance are called, then please inform them of the COVID-19 positive result on the SU and provide them with accurate directions to the isolation room/facility.

N.B. If the SU was asymptomatic at the time of testing, then please continue to monitor them for onset of following symptoms (COVID-19 Symptoms):

- New continuous cough
- High temperature of  $\geq 37.8^{\circ}\text{C}$
- Loss of, or change in, normal sense of smell (anosmia) or taste (ageusia)

### Action Step 2: ISOLATION of Confirmed (Positive) COVID-19 SUs

On receiving notification of a confirmed (positive) COVID-19 test result in a SU, Clearsprings staff will:

1. Ensure they have received prior training on Infection Prevention and Control (IP&C) practices including wearing (don) and removing (doff) of Personal Protective Equipment (PPE) i.e. disposable gloves, disposable apron, Fluid Repellent Surgical Mask (FRSM) (Type 11R) and eye protection (N.B regular corrective spectacles are not considered eye protection) when attending to the SU: Infection Prevention and Control Practices. We highly recommend that all Clearsprings Staff undertake FREE online IP&C training via: IP&C Online Learning
2. Immediately isolate SU in a single room within designated isolation area and explain reason for this to SU in their chosen language and provide information leaflet. The isolation room/building needs to be prepared beforehand to ensure that sufficient supplies of PPE and hand sanitisers are available for staff to use correctly

(see [Putting on and Removing PPE](#) and [How to Hand Rub](#)) and all IP&C measures are in place for the isolation room i.e. isolation poster, liquid soap and paper towels, equipment for monitoring vital observations (temperature, oxygen sats, blood pressure etc), disposable vomit bowls, toiletries, detergent/disinfectant wipes, bin, tissues, laundry bags.

3. Continue to isolate SYMPTOMATIC confirmed (positive) COVID-19 SU in a single room within designated isolation area for 10 days from onset of symptoms and explain reason for this to SU in their chosen language and give information leaflet. The isolation room/building needs to be prepared beforehand to ensure that sufficient supplies of PPE and hand sanitisers are available for staff to use correctly (see [Putting on and Removing PPE](#) and [How to Hand Rub](#)) and all IP&C measures are in place for the isolation room i.e. isolation poster, liquid soap and paper towels, equipment for monitoring vital observations (temperature, oxygen sats, blood pressure etc), disposable vomit bowls, toiletries, detergent/disinfectant wipes, bin, tissues, laundry bags.
4. Check SU frequently throughout the day and night, ensuring a contact number is provided for SU to access immediate help of Clearsprings staff if their clinical condition deteriorates.
5. Keep door of isolation room closed with appropriate poster on door indicating isolation in progress.
6. Ensure designated toilet or commode within isolation room.
7. Ensure waste bags changed when  $\frac{3}{4}$  full (as a minimum daily) and securely segregated in a designated, secure waste hold/compound for 72 hours before disposal
8. Transport all food for consumption on disposable crockery and cutlery which can be disposed into domestic waste stream.
9. Cleaning and disinfection of isolation room and equipment within room on a daily basis (at the end each day) or immediately in the event of accidental spillage of body fluids e.g. vomiting. In the event that a shower/toilet in the isolation facility has to be shared by more than one symptomatic SU, then the shower/toilet will need to be cleaned and disinfected after each SU. Frequently touched surfaces such as door handles and taps etc will need to be regularly cleaned and disinfected throughout the day.
10. Educate SU on respiratory/hygiene etiquette including disposal of used tissues into waste bag and handwashing ([Handwashing Technique](#))
11. Ensure SU wears fluid repellent surgical (Type 11R) mask during transfer to isolation room/area, bathing and toileting facilities, for COVID-19 community testing, medical assessment etc.
12. Daily change of bedding (including duvet covers) and towels into disposable alginate bags for safe transport by laundry contractor.
13. Provide fresh bottled water on a daily basis to maintain hydration of SU.
14. Marshal isolation room throughout day and night to ensure SU or any unauthorised individual does not breach isolation measures.
15. Remaining contacts in 'Support Bubble' to be informed of requirement for them to remain within their own 'Support Bubble' and not leave their room for 14 days from date of onset of symptoms in the confirmed (positive) COVID-19 SU (or date of test if SU was asymptomatic).
16. Ensure confirmed COVID-19 SU and their contacts on site can be interviewed in private by staff working as part of the NHS Wales Test Trace Protect (TTP) Team. These arrangements need to allow for interviews to be conducted remotely with the assistance of an interpreter from the Wales Interpretation and Translation Service (WITS). Having regard to these requirements, the system for communication should permit interviews to be conducted using 'Skype for Business' as the only compatible option for the TTP Team. Appropriate hardware and software will therefore need to be installed and connectivity ensured for the locations where the equipment may need to be used, having regard to any isolation requirements.
17. See separate Action Card for Managing Contacts of Suspected/Closed COVID-19 SUs. Close contacts who have left Penally (Asylum) Camp are to be contacted by Clearsprings Security Team and asked to return to Camp for isolation.

### Action Step 3 : STEP DOWN of Isolation of Confirmed (Positive) COVID-19 SUs

Clearsprings staff will:

1. Explain to SU in their chosen language that their isolation can be discontinued 10 days after onset of symptoms (or date of test if asymptomatic). If, after 10 days, a high temperature persists, then isolation is to continue and medical advice sought. There is no need to continue isolation after 10 days if a cough or loss of sense of smell or taste persists because these symptoms can last for several weeks after the COVID-19 infection has gone.
2. Ensure isolation room/facilities/equipment used by SU is deep cleaned and disinfected in line with national guidance: Decontamination of Non Healthcare Settings

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