

23rd September 2024

Continuous Flow/Corridor Care

CG spoke about the Boarding Policy which was reviewed last December but not agreed. This has now been revised and updated following feedback from RCN and recent publicity around corridor care challenges. CG asked SNMT members if this can now be taken forward for ratification. CG spoke about staff Datix and incidences where corridor care is taking place and how this should be managed. CG confirmed the RCN are requesting staff to report incident to promote reporting on a hospital basis where there is an impact on staff boarding corridor patients, not for incidences where patients cannot be handed over from ambulances/response to community emergencies.

SD asked members for their views. CT confirmed WGH do board patients to de-escalate A&E on a daily basis. MD spoke about how risk is captured, when A&E do not have time to report each time they feel a patient is at risk, although wards have more opportunity. DJ noted at BGH professional judgement and risk assessments are used for A&E to board. IE mentioned that GGH & PPH board on a regular basis, with more on the wards at GGH than PPH, depending on the risk level and space. LS noted the change in the last few months with wards boarding to assist A&E and WAST giving a regular community update. HH spoke about work needed for wards who typically board regularly and whether litigated incidences may be a factor contributing towards quality indicator changes.

ACTION: SD suggested HH makes reference to the issues raised paper currently being prepared for PODCC.

Completed

ACTION: SD suggested CG share the Boarding Policy again with SNMT/HoN for final review and send any comments to CG in the next two weeks.

JCW/MD/CG are attending walkrounds at each site of the next few weeks, then will make any amendments to the Boarding Policy before sending to CWDCG for global consultation.

The Policy went to PODCC with an action to take an updated paper to QSEC February 2025.

CG noted the policy has been to the Acute Leadership Group, ODPD and also ALG three times and has received no comments.



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