

Chaperone Procedure Documentation in Digital Rectal Examination for PR Bleeding Patients in A&E, Bronglais General Hospital

18th February 2025

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Project

Project status: **Closed (Date closed 25/07/2024)**

Project Tracker Status: **No status (tracking turned off)**

Project Category: **Single Site**

Project Priority: **4**

Project Code: **EM/CA/2024-25/04**

CQC Domains: **N/A**

Reported Type: **Whole Hospital Audit Meeting**

Is your project related to particular sites? **Yes**
Bronglais General Hospital

Is your project related to particular wards/areas? **Yes**
BGH - Accident & Emergency Department

Project Team

Lead Participant: **Mohamed Ali**

Participant(s): **Sami Mohammed, [REDACTED], Muhammad Ali**

Mentor: **Alwyn Jones**

Rationale

to make sure that we are following our trust guidelines for chaperone procedure documentation in intimate examination of patients presented with rectal bleeding in A&E

Objective

- 1- To promote that patients safety, privacy and dignity is protected during intimate examination as per guidelines.
- 2- To promote the healthcare professionals safety whilst carrying out intimate clinical examination of patient presented with rectal bleeding in A&E



Methodology & Data Collection

Methodology and source of data: **Clinical notes/patient records**

Data time frame from: **01/01/2023** to: **30/04/2024**

Type of patients: **Any patient presented with PR bleeding**

Retrospective/prospective: **Retrospective**

Has the data already been collected?: **No**

Will you be collecting sensitive patient data for this project?: **No**

Guidance



Type	Origin	Title	Status	Further comments
Procedure	Local Hywel Dda	chaperone procedure	Not achieved	The standards for documenting the chaperone process as set out in the trust guidelines are currently not being met.

Results

No data has been recorded yet.

Criteria

Order	Criteria	Exceptions	Numerator/Denominator figures	Target	Previous	Current	Status	Guidance
1	documented chaperone offering to the patient	N/A		=100.00%	N/A	21.00%	⊖	0
2	documented whether chaperone was accepted or declined by patient	N/A		=100.00%	N/A	30.00%	⊖	0

3	documented name and designation of the chaperone	N/A		=100.00%	N/A	30.00%		0
4	Assessment of Fraser competence if the patient was below 18 years old.	N/A		>=100.00%	N/A	N/A		0

Conclusions

The standards for documenting the chaperone process as set out in the trust guidelines are currently not being met.

Assurance & Risk

Assurance level: **Limited**

The project mostly did not achieve the standards or criteria being audited against

Risk level: **Moderate**

Repeated failure to meet internal standards/Major patient safety implications if findings are not acted on

Add to risk register: **Yes**

Key Successes

Description

Give us an idea on chaperone documentation process and how to improve it as intimate examination can cause distress to the patients, Whilst allegations of indecent assault during a clinical examination are rare, the use of a chaperone can safeguard both the patient and the HCP

Key Concerns

Description

we do not follow the guidelines

Action Plan

Recommendations

	Recommendation	Added	By
1	Results to be presented in surgical and A+E departmental meetings.	03/07/2024	Mr Luke Winston
2	Teaching sessions for junior doctors in A&E and general surgery on the weekly Wednesday surgical meeting	03/07/2024	Dr Mohamed Ali
3	Update the surgical clerking proforma DRE section to allow tick boxes for confirmation of offering a chaperone, patient response, and details of the chaperone.	03/07/2024	Mr Luke Winston
4	Patient information posters regarding their right to request a chaperone to be printed for A+E.	23/07/2024	Dr Mohamed Ali
5	Posters containing a summary of trust guidelines on chaperones for A+E and hospital wards.	23/07/2024	Dr Mohamed Ali

Actions

	Recommendation(s)	Action	Responsible	Date raised	Due date	Action RAG	Progress
1	Results to be presented in surgical and A+E departmental meetings.	Result dissemination	Dr Mohamed Ali	03/07/2024	31/07/2024	●	Fully Complete
2	Update the surgical clerking proforma DRE section to allow tick boxes for confirmation of offering a chaperone, patient response, and details of the chaperone.	Contact with IT and hospital service	Dr Mohamed Ali	03/07/2024	31/07/2024	●	Fully Complete

	Recommendation(s)	Action	Responsible	Date raised	Due date	Action RAG	Progress
3	<ul style="list-style-type: none"> • Patient information posters regarding their right to request a chaperone to be printed for A+E. • Posters containing a summary of trust guidelines on chaperones for A+E and hospital wards. 	Printed posters	Dr Mohamed Ali	23/07/2024	31/07/2024	●	Fully Complete

Post Project impact

No post project impact has been added to this audit.

List of Uploaded Files

Name	File Type	Usage	Uploaded By	Uploaded Date
20240725090447 actionplandrechaperoneaudit2024.docx	DOCX	Audit evidence	Luke Winston	25/07/2024
20240703112519 actionplandrechaperoneaudit2024.docx	DOCX	Audit results	Luke Winston	03/07/2024
20240703113252 drechaperoneauditgeneralsurgery2024presentation.pptx	PowerPoint Presentation	Audit presentations	Luke Winston	03/07/2024
20240502104928 20240502104604chaperonedatacollectionexcelsheet.xlsx	Excel Spreadsheet	Audit data input	Mohamed Ali	02/05/2024

