

Chaperone Procedure Documentation in Digital Rectal Examination for PR Bleeding Patients in A&E, Bronglais General Hospital , second cycle

18th February 2025

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Project

Project status: **Closed (Date closed 18/12/2024)**

Project Tracker Status: **No status (tracking turned off)**

Project Category: **Single Site**

Project Priority: **4**

Project Code: **EM/CA/2024-25/16**

CQC Domains: **N/A**

Reported Type: **Specialty Meeting**

Is your project related to particular sites? **Yes**
Bronglais General Hospital

Is your project related to particular wards/areas? **Yes**
BGH - Accident & Emergency Department

Project Team

Lead Participant: **Mohamed Ali**

Participant(s): **██████████ Sami Mohammed, Muhammad Ali**

Mentor: **Alwyn Jones**

Rationale

to make sure that we are following our trust guidelines for chaperone procedure documentation in intimate examination of patients presented with rectal bleeding in A&E

Objective

- 1- To promote that patients safety, privacy and dignity is protected during intimate examination as per guidelines.
- 2- To promote the healthcare professionals safety whilst carrying out intimate clinical examination of patient presented with rectal bleeding in A&E



Methodology & Data Collection

Methodology and source of data: **Clinical notes/patient records**

Data time frame from: **01/07/2024** to: **22/11/2024**

Type of patients: **Any patient presented with PR bleeding**

Retrospective/prospective: **Retrospective**

Has the data already been collected?: **No**

Will you be collecting sensitive patient data for this project?: **No**

Guidance



Type	Origin	Title	Status	Further comments
Procedure	Local Hywel Dda	chaperone procedure	Partially achieved	There has been an improvement in the documentation of offering a chaperone – from 21% to 62%

Results

No data has been recorded yet.

Criteria

Order	Criteria	Exceptions	Numerator/Denominator figures	Target	Previous	Current	Status	Guidance
1	documented chaperone offering to the patient	N/A		=100.00%	21.00%	62.00%	⊖	0
2	documented whether chaperone was accepted or declined by patient	N/A		=100.00%	30.00%	44.00%	⊖	0

3	documented name and designation of the chaperone	N/A		=100.00%	30.00%	47.00%		0
4	Assessment of Fraser competence if the patient was below 18 years old.	N/A		>=100.00%	N/A	N/A		0

Conclusions

the compliance has not reached the desired target due to newly coming junior doctors every 4 months rotation, That is why we will arrange and include this session every surgical rotation placement

Assurance & Risk

Assurance level: **Significant**

The project has mostly achieved the standards or criteria being audited against

Risk level: **Minor**

Single failure to meet internal standards/Minor implications for patient safety if unresolved

Add to risk register: **Yes**

Key Successes

Description

There has been an improvement in the documentation of offering a chaperone – from 21% to 62%
 There has been a general improvement in the percentage of medical records recording the patient’s response to the offer, and name and designation of the chaperone – however, the majority of records still do not record this information

Key Concerns

Description



This could be due to the effectiveness of the posters, updating the surgical Performa, however, the compliance has not reached the desired target due to newly coming junior doctors every 4 months rotation

Action Plan

Recommendations

	Recommendation	Added	By
1	Contact directorates for A&E and General Surgery – copies of the trust guidelines for documenting chaperones and intimate examinations should be made available for all new junior doctors / rotating through the aforementioned specialties to ensure consistency with adhering to trust guidelines	10/12/2024	Dr Mohamed Ali
2	Continuing teaching sessions every new rotation for resident doctors	10/12/2024	Dr Mohamed Ali

Actions

	Recommendation(s)	Action	Responsible	Date raised	Due date	Action RAG	Progress
1	Contact directorates for A&E and General Surgery – copies of the trust guidelines for documenting chaperones and intimate examinations should be made available for all new junior doctors / rotating through the aforementioned specialties to ensure consistency with adhering to trust guidelines	Contact directorates for A&E and General Surgery	Dr Mohamed Ali	10/12/2024	18/12/2024	●	Fully Complete
2	Continuing teaching sessions every new rotation for resident doctors	Continuing teaching sessions every new rotation for resident doctors	Dr Mohamed Ali	10/12/2024	18/12/2024	●	Fully Complete

Post Project Impact

No post project impact has been added to this audit.

List of Uploaded Files

Name	File Type	Usage	Uploaded By	Uploaded Date
20241210105856_dreqipsecondcyclepresentation.pptx	PowerPoint Presentation	Audit presentations	Mohamed Ali	10/12/2024
20241210110234_chaperonereauditdatacollectiontool.xlsx	Excel Spreadsheet	Audit results	Mohamed Ali	10/12/2024
20241111133826_chaperonedatacollectionexcelsheet.xlsx	Excel Spreadsheet	Audit data input	Mohamed Ali	11/11/2024