

## Infection Prevention and Control Action Card on Managing a Suspected (Possible) case of COVID-19 in a Service User (Asylum Seeker) in Penally (Asylum) Camp

**Scope:** Penally (Asylum) Camp currently provides temporary Initial Accommodation (IA) for up to 234 Service Users (SUs). SUs will be in 'Support Bubbles' of 6 individuals, may not know each other but will share many communal rooms e.g. canteen, shower rooms, bedrooms, toilet, lounge and therefore touch communal surfaces.

**The Action Card will provide a common framework for Infection and Prevention Control (IP&C) actions necessary to prevent the spread of COVID-19 infection in Penally (Asylum) Camp. COVID-19 is caused by SARS-CoV-2, a virus (germ) that is spread from the respiratory tract of an infected individual when they are speaking, coughing, sneezing, laughing, singing etc; or from surfaces contaminated by their respiratory sections.**

**Purpose:** This action card contains specific IP&C actions that are to be undertaken by Clearsprings Group Staff for managing a Service User (Asylum Seeker) residing in Penally (Asylum) Camp with symptoms suggestive of COVID-19.

### Action Step 1: IDENTIFICATION of COVID-19 Symptoms in SU

Clearsprings Staff will monitor SUs for the following symptoms, suggestive of possible COVID-19 (see [COVID-19 Symptoms](#))

- New continuous cough\*
- High temperature of  $\geq 37.8^{\circ}\text{C}$
- Loss of, or change in, normal sense of smell (anosmia) or taste (ageusia)\*

### Action Step 2: ISOLATION of Symptomatic SU

Clearsprings staff will:

1. Ensure they have received prior training on Infection Prevention and Control (IP&C) practices including wearing (donn) and removing (doff) of Personal Protective Equipment (PPE) i.e. disposable gloves, disposable apron, Fluid Repellant Surgical Mask (FRSM) (Type 11R) and eye protection (N.B regular corrective spectacles are not considered eye protection) when attending to the SU: [Infection Prevention and Control Practices](#). We highly recommend that all Clearsprings Staff undertake FREE online IP&C training via: [IP&C Online Learning](#)
2. Immediately isolate SU in a single room within designated isolation area and explain reason for this to SU in their chosen language and provide information leaflet. The isolation room/building needs to be prepared beforehand to ensure that sufficient supplies of PPE and hand sanitisers are available for staff to use correctly (see [Putting on and Removing PPE](#) and [How to Hand Rub](#)) and all IP&C measures are in place for the isolation room i.e. isolation poster, liquid soap and paper towels, equipment for monitoring vital observations (temperature, oxygen sats, blood pressure etc), disposable vomit bowls, toiletries, detergent/disinfectant wipes, bin, tissues, laundry bags.
3. Check SU frequently throughout the day and night, ensuring a contact number is provided for SU to access immediate help of Clearsprings staff if their clinical condition deteriorates.
4. Maintain social distancing in line with national guidance – See [Social Distancing Guidance](#),
5. Keep door of isolation room closed with appropriate poster on door indicating isolation in progress.
6. Ensure designated toilet or commode within isolation room.

7. Ensure waste bags changed when  $\frac{3}{4}$  full (as a minimum daily) and securely segregated in a designated, secure waste hold/compound for 72 hours before disposal.
8. Transport all food for consumption on disposable crockery and cutlery which can be disposed into domestic waste stream.
9. Cleaning and disinfection of isolation room and equipment within room on a daily basis (at the end each day) or immediately in the event of accidental spillage of body fluids e.g. vomiting. In the event that a shower/toilet in the isolation facility has to be shared by more than one symptomatic SU, then the shower/toilet will need to be cleaned and disinfected after each SU. Frequently touched surfaces such as door handles and taps etc will need to be regularly cleaned and disinfected throughout the day.
10. Educate SU on respiratory/hygiene etiquette including disposal of used tissues into waste bag and handwashing. See [Handwashing Technique](#).
11. Ensure SU wears fluid repellent surgical mask (Type 11R) during transfer to isolation room/area, bathing and toileting facilities, for COVID-19 community testing, medical assessment etc.
12. Daily change of bedding (including duvet covers) and towels into disposable alginate bags for safe transport by laundry contractor.
13. Provide fresh bottled water on a daily basis to maintain hydration of SU.
14. Marshal isolation room throughout day and night to ensure SU or any unauthorised individual does not breach isolation measures.
15. Remaining contacts in 'Support Bubble' to be informed of requirement for them to remain within their own 'Support Bubble' and not leave their room until test results have been received on the symptomatic SU
16. See separate Action Card for Managing Contacts of Suspected/Closed COVID-19 SUs. Close contacts who have left Penally (Asylum) Camp are to be contacted by Clearsprings Security Team and asked to return to Camp for isolation.

### Step 3: INVESTIGATION of Symptomatic SU

On identification of a SU with symptoms, Clearsprings staff will:

1. Inform Hywel Dda COVID-19 Command Centre on 0300 303 8322 and request a test for SU. Alternatively, email: [COVIDEnquiries.hdd@wales.nhs.uk](mailto:COVIDEnquiries.hdd@wales.nhs.uk).
2. Inform Public Health Wales Health Protection Team on 0300 00 300 32, requesting to speak to a 'Call Advisor Plus' (CAP) for Hywel Dda Regional Response Cell' who will provide a Tarian Enquiry number for all future communications with their team. The CAP will also provide IP&C advice to follow, as per above Step 2.
3. Await to hear the test result from the SU who will have received a text result to their mobile phone or a call from the Test Trace Protect (TTP) Team. In the event of a:
  - a. Positive (Confirmed) COVID-19 test result, PLEASE see 'Infection Prevention and Control Action Card on Managing a Confirmed Case of COVID-19 in a Service User (Asylum Seeker) in Penally (Asylum) Camp'.
  - b. Negative COVID-19 test result, please see below Action Step 4.
4. Based upon local intelligence, the Hywel Dda COVID-19 Command Centre may undertake testing for other respiratory viruses e.g. flu. Advice on interpreting these test results and any further action deemed necessary can be sought from Health Protection Team on 0300 003 0032.

### Action Step 4 : STEP DOWN of Isolation of Symptomatic SU with negative COVID-19 test result

On receipt of a negative COVID-19 test result in the symptomatic SU, Clearsprings staff will:

1. Ensure the SU understands the result in their chosen language.
2. Ensure clinicians involved in the care of the SU are aware of the negative COVID-19 result.
3. Continue isolation of the SU if symptoms\* persist, and until advice has been sought from the Health Protection Team on 0300 003 0032

4. In the event that the SU refuses to be tested, continue with isolation for 10 days from onset of symptoms.
5. Ensure isolation room/facilities/equipment used by SU is deep cleaned and disinfected in line with national guidance. See Decontamination of Non Healthcare Settings

\*If, after 10 days, a high temperature persists, then isolation is to continue and medical advice sought. There is no need to continue isolation after 10 days if a cough or loss of sense of smell or taste persists because these symptoms can last for several weeks after the infection has gone.

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