

Reference:	FOI.16869.25
Subject:	24 and 48 hour waits in Emergency Departments
Date of Request:	18 March 2025

Requested:

I am writing to request data on the total number of patients who have waited 48-hours and the total number of patients who waited 24-hours or more from arrival to treatment start time in your Emergency Departments in October 2024 until the most recent date that you hold the data for.

Response:

Hywel Dda University Health Board (UHB) provides, within the table below, the number of patients who waited over 24 and 48 hours from arrival to treatment start time at its Emergency Departments, during the period 1 October 2024 to 20 March 2025.

Over 24 hours	Over 48 hours
17	*

Where the figure in the table has been replaced with an asterisk (*), the UHB is unable to provide you with the exact number of patients due to the low number of cases (less than 5), as there is a potential risk of identifying individuals if this was disclosed. The UHB is therefore withholding this detail under Section 40(2) of the Freedom of Information Act. This information is protected by the Data Protection Act 2018 (DPA)/UK General Data Protection Regulations (UK GDPR) as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles of the UK GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

In reaching this decision, the DPA and UK GDPR define personal data as data that relates to a living individual who can be identified solely from that data or from that data and other information, which is in the possession of the data controller.