

Reference:	FOI.20550.26
Subject:	Accident and Emergency (A&E) waiting times in Withybush General Hospital (WGH)
Date of Request:	29 May 2026

Requested:

1. TRACKING AND BENCHMARKING

- a. Does Hywel Dda University Health Board routinely track A&E waiting times specifically for Withybush General Hospital, broken down by time of day (e.g. in hourly or two-hourly intervals, or equivalent granular banding)?
- b. Does the Health Board compare Withybush's A&E waiting time performance against:
 - (i) the Welsh national average or Welsh Government targets (including the four-hour standard);
 - (ii) other Emergency Departments within Hywel Dda UHB;
 - (iii) any all-Wales benchmarking or comparative reporting framework?

If any such tracking or comparative analysis is not carried out, please confirm this in your response.

2. WAITING TIME DATA – WITHYBUSH GENERAL HOSPITAL A&E

For the period 1 December 2025 to 31 May 2026 (or the most recent six complete months for which data is held), please provide:

- a. Monthly A&E waiting time data for Withybush General Hospital, broken down by time of day — specifically, the volume of attendances and the proportion of patients seen, treated, admitted or discharged within four hours, presented in time-banded intervals (e.g. 00:00–03:59, 04:00–07:59, and so on, or the closest equivalent granularity held);
- b. The monthly four-hour target compliance rate for Withybush A&E for the same period, alongside the corresponding Welsh national average compliance rate for each month;
- c. Any internal or board-level reports, performance dashboards, exception reports or escalation notices produced during this period that specifically reference A&E performance at Withybush;
- d. The total number of patients who waited more than four hours, more than eight hours, and more than twelve hours in Withybush A&E in each month of the period

3. ALL-WALES CONTEXT

- a. Any all-Wales A&E performance data held by the Health Board (or sourced from Welsh Government / StatsWales) that would allow Withybush's performance to be set against a national baseline for the same period;
- b. Any correspondence, reports or assessments received from Welsh Government, NHS Wales, or any regulatory body during the period 1 January 2025 to the date of this request that specifically raise concerns about A&E performance at Withybush General Hospital or within Hywel Dda UHB as a whole.

Please provide data in a machine-readable format where possible (CSV or Excel preferred). Where information exists only in report or document form, PDF is acceptable.

Response:

Hywel Dda University Health Board (UHB) has identified four (4) reports in response to question 3b, following review of these documents in accordance with the Freedom of Information Act 2000 (FoIA), exemptions have been applied as detailed below.

An exemption under Section 21 of the FoIA has been applied, as some of the information requested for question 3b is already in the public domain and is accessible by another means. Two (2) of the reports identified are available publicly, the relevant links have been provided within Attachment 1.

Additionally, the UHB is unable to provide you with some of the information within Attachment 3, due to the low number of cases (less than 5), as there is a potential risk of identifying individuals if this was disclosed. Therefore, the UHB is withholding these details under Section 40(2) of the FoIA.

This information is protected by the Data Protection Act 2018 (DPA)/UK General Data Protection Regulations, as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles of the UK GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

Redactions have been applied accordingly within the attachments.

However, whilst operating in accordance with the Section 45 Freedom of Information Code of Practice, the UHB has a duty to provide advice and assistance and provides the information not exempted, within the spreadsheet as requested, at Attachment 1.