

Reference:	FOI.15102.24
Subject:	Agency nursing
Date of Request:	21 August 2024

Requested:

1. Please can I ask that you advise highest number of consecutive shifts worked by an agency nurse at the Health Board in the last 3 months.
2. Can I asked that you advise of the number of occasions any agency nurse has worked over 48 hours in a working week.
3. Please list the agency, the number of shifts booked by each agency in the last 3 months broken down by individual agencies, number cancellations, and the number of shifts rebooked by the same agency. (Name of Agency - Number of shifts booked - number cancellations - number shifts rebooked by the same agency.)

Response:

1. Hywel Dda University Health Board (UHB) confirms that ten (10) was the highest number of consecutive shifts worked by an agency nurse, during the period 1 May to 31 July 2024.
2. The UHB confirms that on twelve (12) occasions, an agency nurse has worked over forty-eight (48) hours in a working week, during the period 1 May to 31 July 2024.
3. The UHB does not hold all of the information requested, as it does not record the number of shifts rebooked by the same agency. However, the UHB provides, within the table below, the number of agency shifts booked and worked, the number cancelled by the agency, and the agency name, during the period 1 May to 31 July 2024.

Agency	Number worked	Number cancelled
Allied & Clinical	23	0
ASA Medical Solutions	303	19
Bluestone	122	14
Capital Staffing Services	95	12
Castlerock Recruitment	61	0
Concept Care Solutions	974	185
Direct Medics	90	20
Direct Nursing Services	656	68
Eleventh Hour Medical	45	28
Enferm Medical	553	98
Hanson Grey	11	6
ID Medical	493	78
Med Team	85	12
Medacs Healthcare	1	0
Medics Pro	613	65
MPS Healthcare	123	3
National Locums	1,178	161
Next Steps Nursing	786	74
Nisi Staffing	0	30

Pro Nursing	308	37
Randstad Nursing	82	13
Red Spot	285	25
Richmond Nursing Agency	527	71
The Placement Group Ltd	11	2
WNA Healthcare	1,621	320
Your Nurse	175	32
Your World Recruitment	1,164	180