

Reference:	FOI.16189.24
Subject:	Agency shifts
Date of Request:	13 December 2024

Requested:

1. From September to November 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline (e.g. General, Critical, RMN, CPN etc)
2. Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency).
3. Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline
4. Please confirm how many shifts from September to November 2024 were filled by non-framework agencies by all disciplines and month.
5. Please confirm the charge rates agreed for any non-framework spend from September to November 2024
6. Please confirm if you have a PSL for the supply of Nursing staff?
7. Please confirm the number of AHP/HSS vacancies sent out to agency from September to November 2024 (split by discipline)
8. Please confirm if you have a PSL for the supply of AHP/HSS staff?
9. Please provide the central phone number and generic email address for your temporary staffing office (s) for Nursing and AHP/HSS ?

Response:

1. Hywel Dda University Health Board (UHB) provides, within the table below, the number of nursing shifts sent out to agencies to fill for bands two (2) to six (6) during the period 1 September to 30 November 2024.

Discipline	September	October	November
Critical	6	35	86
General	2,340	1,901	1,667
RMN	96	36	56
Theatres	65	51	45
Total	2,507	2,023	1,854

2. The UHB has provided the number of nursing shifts, broken down by month and agency within Attachment 1.
3. The UHB provides, within the table below, the number of unfilled nursing shifts for bands two (2) to six (6), by discipline, during the period 1 September to 30 November 2024.

Discipline	September	October	November
Critical	0	19	27
General	127	84	137
RMN	40	23	24
Theatres	8	1	4
Total	175	127	192

4. The UHB does not currently use off-framework agencies.
5. Not applicable.
6. The UHB does have a preferred supplier list (PSL) and can confirm it only uses agencies on the All Wales Framework.
7. The UHB provides, within the table overleaf, the number of Allied Health Professions (AHP) and Health Science Services (HSS) vacancies, by discipline, that were sent to agencies during the period 1 September to 30 November 2024.

Month	Vacancies	Number of Vacancies
September	Physiotherapy	3
	Cardiac Physiology	3
	Respiratory Physiology	1
	Dietetics	1
October	Physiotherapy	2
	Echocardiographer	1
	Occupational Therapist	1
	Dietician	1
November	Dietetics	1
	Physiotherapy	2
	Respiratory	1

8. The UHB does not have a PSL for the supply of AHP and HSS staff as it works with Medacs as a Direct Engagement Supplier.
9. The UHB provides the central phone numbers and generic email addresses for its temporary staffing offices below:
 - AHP:
 - Email - workforceefficiency.hdd@wales.nhs.uk
 - Phone Number – the team is not contactable by telephone
 - Nursing:
 - Email - nursebank.hafanderwen@wales.nhs.uk
 - Phone Number – 03003036138