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| Reference: | FOI.18773.25 |
| Subject: | Agency spend |
| Date of Request: | 6 November 2025 |

Requested:

1. Temporary Staffing Agency Spend (1st June 2025 – 31st October 2025)
 - a. The total spend on agency Mental Health Nurses (including both inpatient and community roles such as CPNs), broken down by Band (2, 3, 5, 6, 7) excluding VAT:
 - b. The total hours filled by agency Mental Health Nurses (including both inpatient and community roles such as CPNs)

| Band | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 |
|------------------|---------------|---------------|---------------|---------------|---------------|
| Inpatient | | | | | |
| Band 2 | | | | | |
| Band 3 | | | | | |
| Band 5 | | | | | |
| Band 6 | | | | | |
| Band 7 | | | | | |

2. Agency Supplier Information
 - For each agency currently supplying Mental Health Nurses (Bands 2, 3, 5, 6, 7), please provide:
 - a. Agency Name
 - b. Agreed Charge Rates (total hourly cost to the Trust) for each Band
 - c. Total Hours Supplied by each agency, broken down by Band, for the period 1st June 2025 – 31st October 2025.

| Band | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 |
|------------------|---------------|---------------|---------------|---------------|---------------|
| Inpatient | | | | | |
| Band 2 | | | | | |
| Band 3 | | | | | |
| Band 5 | | | | | |
| Band 6 | | | | | |
| Band 7 | | | | | |

Example format:

Agency Name Agreed Hourly Rate Jun Hours Jul Hours Aug Hours Sep Hours Oct Hours

3. Temporary Staffing Management Contacts
 - a. The department or team responsible for managing agency Mental Health Nurses (e.g., Workforce Planning, HR, Medical Staffing)
 - b. If available, a general contact phone number &/or email for workforce enquiries
 - c. If available, a contact name for Temporary staffing manager/lead and email

Response:

1a. Hywel Dda University Health Board (UHB) provides within the table below, the spend on Mental Health and Learning Disabilities (MH&LD) agency nurses for inpatient care, by pay band, during the period 1 June to 31 October 2025. The UHB has not engaged community MH&LD agency staff.

| Band | June 2025 | July 2025 | August 2025 | September 2025 | October 2025 |
|--------|-----------|-----------|-------------|----------------|--------------|
| Band 2 | £3,451.88 | £4,808.04 | £17,018.35 | £507.38 | £4,193.45 |
| Band 3 | £0.00 | £0.00 | £0.00 | £0.00 | £0.00 |
| Band 5 | £0.00 | £675.18 | £0.00 | £0.00 | £412.50 |
| Band 6 | £0.00 | £0.00 | £0.00 | £0.00 | £0.00 |
| Band 7 | £0.00 | £0.00 | £0.00 | £0.00 | £0.00 |

1b. The UHB provides with the table below, the number of hours filled by MH&LD agency nurses, by pay band, during the period 1 June to 31 October 2025.

| Band | June 2025 | July 2025 | August 2025 | September 2025 | October 2025 |
|--------------|---------------|------------|--------------|----------------|--------------|
| Band 2 | 103.75 | 160 | 566.5 | 23 | 166 |
| Band 3 | 0 | 0 | 0 | 0 | 0 |
| Band 5 | 0 | 23 | 0 | 0 | 24 |
| Band 6 | 0 | 0 | 0 | 0 | 0 |
| Band 7 | 0 | 0 | 0 | 0 | 0 |
| Total | 103.75 | 183 | 566.5 | 23 | 190 |

2a. & 2c. The UHB provides within the table overleaf, the number of MH&LD agency hours, by supplier and pay band, during the period 1 June to 31 October 2025.

| 2025 | | June | | July | | August | | September | | October | |
|----------------------------|------|---------------|---|------------|----|--------------|---|-----------|---|------------|------|
| Supplier | Band | 2 | 5 | 2 | 5 | 2 | 5 | 2 | 5 | 2 | 5 |
| Medics Pro | | 43.75 | 0 | 59 | 12 | 92.5 | 0 | 0 | 0 | 59.5 | 12.5 |
| Richmond Nursing Agency | | 48.5 | 0 | 65 | 0 | 267 | 0 | 23 | 0 | 57 | 11.5 |
| Your Healthcare global Ltd | | 11.5 | 0 | 25 | 0 | 207 | 0 | 0 | 0 | 0 | 0 |
| WNA Healthcare | | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 49.5 | 0 |
| Total | | 103.75 | | 183 | | 566.5 | | 23 | | 190 | |

2b. The UHB provides within the table below, the All-Wales framework agreed hourly rates.

| Staff type | Days (Monday - Friday 08:00 – 20:00) | Nights (Monday - Friday 20:00 – 08:00) | Saturday (00:01 – 23.59) | Sunday (00:01 – 23.59) | Bank Holiday (00:01 – 23.59) |
|----------------|---|---|--------------------------------|------------------------------|---------------------------------------|
| Unregistered | £22.26 | £31.10 | £31.10 | £40.37 | £40.37 |
| Registered/ODP | £25.38 | £33.00 | £33.00 | £40.61 | £40.61 |

| | | | | | |
|------------------------------|--------|--------|--------|--------|--------|
| Registered Staff /Specialist | £31.38 | £40.80 | £40.80 | £50.21 | £50.21 |
|------------------------------|--------|--------|--------|--------|--------|

3a. The UHB's Nurse Bank is the department responsible for the management of MH&LD agency nurses.

3b. The contact email address is WorkforceEnquiries.HDD@wales.nhs.uk

3c. Lisa Gostling, Executive Director of Workforce and Organisational Development/Deputy Chief Executive Officer has overall responsibility for temporary staffing.

Contact information is already within the public domain via the UHB's website; therefore, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information is accessible by another means. A link to the relevant webpage has been provided below:

[Board members - Hywel Dda University Health Board \(nhs.wales\)](#)