

<b>Reference:</b>	FOI.15838.24
<b>Subject:</b>	Agency staffing
<b>Date of Request:</b>	28 October 2024

**Requested:**

1. Please confirm the name and email address of the relevant contact within the trust who is responsible for agency hires for the following categories:
  - Facilities
  - Estates
  - Administrative / Clerical
  - Ambulance / Patient Transport
2. Please confirm whether the trust utilises a 3<sup>rd</sup> party vendor or tech system for the hiring of the following agency staff categories. If so, please confirm the name of the vendor / tech provider:
  - Facilities
  - Estates
  - Administrative / Clerical
  - Ambulance / Patient Transport

**Response:**

1. Within Hywel Dda University Health Board (UHB,) the engagement of agency staff for Facilities, Estates and Administrative /Clerical roles sits under the Executive responsibility of Lisa Gostling, Executive Director of Workforce and Organisational Development and Interim Deputy Chief Executive. She is contactable by email on: [Lisa.gostling@wales.nhs.uk](mailto:Lisa.gostling@wales.nhs.uk)

Within NHS Wales, Welsh Ambulance Services University NHS Trust (WAST) is a separate entity with responsibility for both emergency and non-emergency transport of patients. Therefore, this part of your request may be best redirected to WAST, who can be contacted by email on: [FOI.amb@wales.nhs.uk](mailto:FOI.amb@wales.nhs.uk)

However, within the UHB, we do have a Central Transport Unit who support WAST with the conveying of some non-emergency patients. The executive responsibility for this area of work sits with Andrew Carruthers, Chief Operating Officer, who is contactable by email on: [andrew.a.carruthers@wales.nhs.uk](mailto:andrew.a.carruthers@wales.nhs.uk)

2. The UHB does not utilise third party vendors or technical systems for the hiring of agency staff in the categories outlined above.