

Reference:	FOI.14015.24
Subject:	Agency supply and ethical business practices
Date of Request:	13 March 2024

Requested:

1. Does the Trust have a Managed Service (MSP) or MV or an external Bank supplier for the recruitment of agency staff? Please break this down into Doctors, Nursing & AHP if appropriate.
2. If yes, who is that contract with and when does it end?
3. If yes, how did the Trust review whether the supplier followed ethical business practices, what ethical insights did they gather?
4. What steps do the Trust take to ensure suppliers are paying their fair share of taxes and acting with integrity.
5. Who is responsible within the Trust, for ensuring that suppliers follow ethical business practices?

Response:

1 & 2. As some of this information is accessible by another means, Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA). The UHB has answered a similar Freedom of Information request, FOI.12513.23 - Temporary agency staffing, which is already within the public domain and is available on our disclosure log.

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/disclosure-log)

However, the information that is not covered by the Section 21 exemption has been provided below.

3 & 4. The UHB's Managed Service Contract is managed by NHS Wales Shared Services Partnership (NWSSP). Details of the Procurement Team in NWSSP are available on their website and can be accessed via the link provided below:

[Leadership Team - NHS Wales Shared Services Partnership](https://www.nhs.uk/shared-services-partnership)

5. The UHB's Director of Finance, Huw Thomas is the responsible lead for suppliers following ethical business practices.