

Reference:	FOI.13628.24
Subject:	Agency usage
Date of Request:	23 January 2023

Requested:

1. From 1st January 2023 to 31st December 2023 how many shifts has your Trust/Health Board used OFF-Frameworks agencies for?
2. Within this timeframe please list the number of shifts by ward or department that they were utilised in.
3. Within this timeframe please state OFF-Framework agency spend for Nurses only.
4. Please list any suppliers with a general Band 5 day charge rate of over £55 per hour that were booked for the Trust in this time period (1/1/23 – 31/12/23)
5. Who is responsible for managing the recruitment of temporary staff and what is their work email address.

Clarified

For nursing only.

Response:

1. Hywel Dda University Health Board (UHB) confirms that 3,982 shifts were filled by off-framework agencies, during the 2023 calendar year. Please note, no off-framework agencies were used, during the period July to December 2023.
2. The UHB provides, within the table below, the number of shifts filled by off-framework agencies per department, during the period 1 January to 30 June 2023.

Hospital	Department	Number
Amman Valley Hospital (AVH)	Amman Valley Hospital	9
Bronglais General Hospital (BGH)	Intensive Therapy Unit (ITU)	88
	Angharad Ward	18
	Dyfi Ward	127
	Meurig Ward Oncology	11
	Ystwyth Stroke	29
	Ceredig General Surgery	74
	Theatre	25
	Emergency & Urgent Care Centre (EUCC)	162
	Rhiannon Short Stay	17
	Y Banwy	193
Glangwili General Hospital (GGH)	Preseli Ward - General Surgery	16
	Cleddau Ward - General Surgery	34
	Derwen Ward - Urology	31
	Teifi Ward - Orthopaedic & Rheumatology	205
	Merlin Ward	71

	Critical Care Unit	159
	Accident and Emergency Department (A&E)	353
	Towy Ward Cardiology Rehab	69
	Padarn Ward Respiratory	83
	Cardiac Care Unit	29
	Steffan Ward Gastro/Oncology/Haem	45
	Clinical Decisions Unit (CDU)	169
	Dewi Ward	41
	Priory Day Hospital	40
	Gwenllian Ward Acute Stroke Rehab	54
	Picton Ward	22
	Cadog Ward	20
	Y Lolfa	79
	Cilgerran Ward	35
	Special Care Baby Unit (SCBU)	4
	Same Day Emergency Care (SDEC)	1
Mental Health & Learning Disabilities (MH&LD)	Ty Bryngwyn Inpatient	1
	Enlli	4
	Psychiatric Intensive Care Unit	1
Prince Philip Hospital (PPH)	Ward 7 - General Surgery	12
	Ward 6 - Orthopaedic	6
	ITU	13
	Minor Injuries Unit (MIU)	80
	Ward 3 Older Adults	34
	Acute Medical Assessment Unit (AMAU)	16
	Ward 1 Respiratory	24
	Ward 4 Cardio / Gastro	35
	Ward 5 Diabetes / Endocrinology	85
	Mynydd Mawr Ward Elderly Care / Rehab	7
	Ward 9 Stroke / Rehab	21
	Discharge Lounge	1
	SDEC	1
South Pembrokeshire Hospital (SPH)	Sunderland Ward	126
Tenby Walk in Centre	Tenby Walk in Centre	2
Tregaron Community Hospital	Tregaron Wards & OPD	4
Withybush General Hospital (WGH)	Ward 1 Orthopaedic Unit	99
	Accident and Emergency Department	459
	Ward 4 - General Surgery	52
	Ward 9 - General Surgery	2
	Ward 7 Medicine	95
	Ward 8 & CCU	78
	Adult Clinical Decisions Unit	50
	Ward 11 Stroke & Rehabilitation	70
	Ward 12 Medicine	48
	Ward 10 Oncology	37
	Intensive Therapy Unit (ITU)	89
	Discharge Lounge	3
	Puffin Ward	59
Ward 3 - Frailty Unit	55	

3. The UHB confirms that the spend for off-framework nurses was £2,346,093.00, during the period January to June 2023.
4. The UHB confirms that the off-framework agency used with a Band 5 day charge rate of over £55 per hour was Thornbury Nursing Services (TNS), during the period January to June 2023.
5. The UHB confirms that Michelle James, Head of Resourcing & Utilisation is responsible for managing the recruitment of temporary staff and can be contacted via email: michelle.james@wales.nhs.uk