

Reference:	FOI.12285.23
Subject:	Agency usage
Date of Request:	26 July 2023

Requested:

1. What is the total agency spend for agency nursing at the health board since 01/01/2023 to date.
2. Total hours supplied by temporary agency staff to your Trust
3. What is the 'off framework' agency spend at the health board since 01/01/2023 to date.
4. Please can you provide a breakdown of agency spend for each niche area at the health board:
 - A&E
 - ITU
 - General Nursing
 - Mental Health
 - Theatres
5. Please can you provide a list of your NHS Framework and 'off framework' suppliers.
6. Organisation chart of directorate managers per hospital under the trust.

Response:

As some of this information is already within the public domain, Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FOIA), as some of the information requested is accessible by another means. The UHB has recently answered a similar Freedom of Information request FOI.12279.23 - agency spend, with the information included for questions 1 and 3 of your request, which is available on our disclosure log:

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/disclosure-log)

The responses for the questions not covered previously have been provided below.

2. The UHB provides, within the table below, the number of hours supplied by On and Off-Framework agency staff, during the period 1 January to 30 June 2023.

On-Framework	305,849 hours
Off-Framework	37,281 hours

4. The UHB provides, within the table below, the total spend on agency staff, by the departments requested, during the period 1 January to 30 June 2023.

Department	Spend
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Accident and Emergency	£3,383,851.00
Intensive Therapy Unit	£456,389.00
General Nursing	£14,539,891.00
Mental Health	£181,635.00
Theatres	£439,230.00

5. The UHB provides, within the table below, the names of its On Framework agency suppliers.

Allied & Clinical Recruitments Ltd	MPS Healthcare Ltd
Altrix	MSI Healthcare
ASA Medical Solutions Ltd	My Locum
Bluestones Medical	National Locums
Capital Staffing Services Ltd	NC Healthcare
Concept Care Solutions Ltd	Next Step Nursing Ltd
CRG Healthcare and Medical Staffing Ltd	NISI Enterprises Ltd
Daytime Healthcare Recruitment Ltd	Pro Nursing Healthcare Ltd
Direct Healthcare	Pulse Healthcare Ltd
Direct Medics Ltd	Ranstand Solutions Ltd
Direct Nursing Services Ltd	RedSpot Care Ltd
Eleventh Hour Medical Ltd	Richmond Nursing Agency Ltd
Enferm Medical Ltd	RMR Recruitment Ltd
Hanson Grey Ltd	Sanctum Ltd
Hoop Recruitment	Severn Nursing
ID Medical	The Placement Group Nursing Ltd
IMC Locums	Total Assist
Interact Medical Ltd	Vetro Recruitment
Liquid Personnel Ltd	Vivid
Med Team Primary Care Services Ltd	Wimborne Nursing Agency Ltd
Medacs Healthcare Plc	WNA Healthcare
MedicsPro Ltd	Your Nurse Ltd
Medsol Healthcare Services Ltd	

The UHB's Off-Framework agency supplier is Thornbury Nursing Services.

6. The UHB provides a copy of its Operations Directorate Chart, at Attachment 1.

However, the UHB is withholding the personal information relating to third parties. This decision has been made as it is not within the reasonable expectations of these individuals, that their personal data would be put into the public domain by the UHB. This information is classed as personal data of a third party. Therefore, it is being withheld in accordance with the exemption set out in section 40(2) of the Freedom of Information Act 2000 (FoIA), by virtue of section 40(3)(a) of the FoIA, which permits a public authority to withhold personal data other than the requestor's where the disclosure would breach Data Protection principles.

This information is protected by the Data Protection Act 2018 (DPA)/UK General Data Protection Regulations, as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles of the UK GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

In reaching this decision, the DPA and UK GDPR define personal data as data that relates to a living individual who can be identified solely from that data or from that data and other information, which is in the possession of the data controller.