

<b>Reference:</b>	FOI.13301.23
<b>Subject:</b>	Agency usage
<b>Date of Request:</b>	4 December 2023

**Requested:**

1. Who is the head of procurement responsible for approving agency usage for Physiotherapy and Occupational Therapy locums?
2. Who are the managers responsible for agency usage (on and off framework) for the following departments at all hospitals associated with the Trust:
  - a. Physiotherapy
  - b. Occupational Therapy
3. Please can you provide the contact number and email addresses for the managers listed in relation to question 1 and 2.
4. How much was your Framework agency spend for each of the following staff groups since January 2023 – present?
  - a. Physiotherapy
  - b. Occupational Therapy
5. Please provide the names of the agencies currently used by the Trust to supply Physiotherapists and Occupational Therapists – please include the % of shifts filled by each agency since January 2023.
6. Do you use a direct engagement model to facilitate locum placements for Physiotherapists and Occupational Therapists, if so, which one?
7. What is the highest rate paid for Band 6 Physiotherapists and Band 6 Occupational Therapists since January 2023?

**Response:**

1. Hywel Dda University Health Board (UHB) confirms that Lisa Gostling, Executive Director of Workforce and Organisational Development (W&OD) has overall responsibility for approving agency usage for Physiotherapy and Occupational Therapy (OT) locums.
- 2a. The UHB confirms that the manager responsible for on and off framework agency usage for the Physiotherapy Department is John Davies, Head of Physiotherapy Service.
- 2b. The UHB confirms that the manager responsible for on and off framework agency usage for the OT Department is Claire Sims, Head of Occupational Therapy.
3. Contact information for the UHB's Executive Team is already within the public domain; therefore, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information is accessible by another means. Contact details are available on the UHB's website. For ease of reference, the link has been provided below, which will take you to the relevant webpages:

[Board members - Hywel Dda University Health Board \(nhs.wales\)](#)

John Davies, Head of Physiotherapy Service can be contacted at Withybush General Hospital, Fishguard Rd, Haverfordwest SA61 2PZ or by telephone on 01437 764545.

Claire Sims, Head of Occupational Therapy can be contacted at South Pembrokeshire Hospital, Fort Rd, Pembroke Dock SA72 6SY or by telephone on [01646 682114](tel:01646682114).

4. The UHB provides, within the table below, the on framework agency spend for the agency staff groups requested, during the period 1 January to 30 November 2023.

Staff group	Spend
Physiotherapy	£148,332.00
OT	£28,385.00

5. The UHB confirms that all Physiotherapist and Occupational Therapists agency staff are supplied through its Managed Service Provider, Medacs Healthcare.
6. The UHB confirms that Medacs Healthcare provides a Direct Engagement Model for the supply of Physiotherapy and Occupational Therapy agency staff.
7. The UHB provides, within the table below, the highest hourly rates paid, for the agency staff groups requested, during the period 1 January to 30 November 2023.

Staff group	Spend
Physiotherapy	£55.96
OT	£27.74

Please note:- the rates provided above are the total hourly charges to the UHB and includes any enhancements rates due and is not the basic core rate for on framework agency staff.