

<b>Reference:</b>	FOI.10672.23
<b>Subject:</b>	Ambulance response times
<b>Date of Request:</b>	11 January 2023

**Requested:**

Can you please provide me with the answers to the following questions from the point of this enquiry being made:

- 1) What is the average response time for ambulances reaching 'red calls' at the Hywel Dda University Health Board?
- 2) What is the target at the Hywel Dda University Health Board ambulances for reaching 'red calls'?

**Response:**

- 1) Hywel Dda University Health Board (UHB) confirms that the average response time for ambulances reaching 'red calls' was 13 minutes and 35 seconds, during the period 2 to 8 January 2023.
- 2) The UHB confirms that the target for ambulances to respond to 'red calls' is 65% and for them to arrive within (up to and including) 8 minutes.

The UHB has provided the information it holds in relation to your request. However, if any further information is required, then we recommend that you contact the Freedom of Information Team in Welsh Ambulance Service NHS Trust (WAST) directly. Contact details, are as follows:-

[FOI.amb@wales.nhs.uk](mailto:FOI.amb@wales.nhs.uk) or alternatively, you can contact: Freedom of Information Officer, Welsh Ambulance Services NHS Trust Headquarters, Ty Elwy, Unit 7, Ffordd Richard Davies, St Asaph Business Park, St Asaph, Denbighshire, LL17 0LJ.