

Reference:	FOI.1342.19
Subject:	Ambulance triage times
Date of Request:	13 August 2019

Requested

1. What is the current average handover time for patients in your health board?
2. How many patients have been triaged in 2018-19 in the back of ambulances by A&E staff?
3. How many beds and bays are there currently within your A&E department?
4. On average, how many patients attend your A&E department daily?

Response:

1. Hywel Dda University Health Board (UHB) does not collect the average handover time for patients in its accident and emergency departments (A&E). However, the UHB can confirm that 63% of patients had a handover time within 15 minutes of arrival at A&E during the month of July 2019.

2. The UHB does not collect this information.

3. Glangwili General Hospital has 6 bays within its Minor Injuries Unit; 18 trolley areas within A&E, which can be beds for overnight care; and 2 triage rooms.

Bronglais General Hospital has 2 resus bays; 4 major bays; 14 Clinical Decision Unit/Acute admission beds co-located within A&E; 4 minor treatment rooms; and a flexible ambulatory emergency care area, which can support up to 4 treatment chairs.

Withybush General Hospital has 4 resus bays; 8 trolley bays; 1 cubicle suitable for patients presenting with mental health issues; 3 'See and Treat, minor stream' rooms; and 2 paediatric assessment rooms.

4. The table below provides the average number of patients that attend the UHB's A&E departments on a daily basis.

Hospital	Average number of daily attendances
Glangwili General Hospital	110 -160
Bronglais General Hospital	90 -120
Withybush General Hospital	116, can increase to 150 during summer months