

Reference:	FOI.13856.24
Subject:	Appointments cancelled on the day
Date of Request:	20 February 2024

Requested:

Please provide either the % number or total number of “on the day cancellations/aborted appointments” during the past 12 months – as per the below services.

Service/Department	On the day cancelations
General Surgery Service	Example: 1.3% or 271
Urology Service	
Trauma and Orthopaedic Service	
Ear Nose and Throat Service	
Ophthalmology Service	
Oral Surgery Service	
Neurosurgical Service	
Plastic Surgery Service	
Cardiothoracic Surgery Service	
General Internal Medicine Service	
Gastroenterology Service	
Cardiology Service	
Dermatology Service	
Respiratory Medicine Service	
Neurology Service	
Rheumatology Service	
Elderly Medicine Service	
Gynaecology Service	
Other - Medical Services	
Other - Mental Health Services	
Other - Paediatric Services	
Other - Surgical Services	
Other - Other Services	
Radiology/Imaging	
Respiratory physiology - Sleep Studies	
Urodynamics - Pressures & Flows	
Endoscopy	
Trust Average	

Response:

Hywel Dda University Health Board (UHB) does not record the information exactly as requested. However, the UHB provides, within the table below, the number of consultant led outpatient appointments cancelled on the day, as recorded on the UHB's Welsh Patient Administration System (WPAS), during the period 1 February 2023 to 31 January 2024.

Department/service	Number
Accident & Emergency	12
Acute Internal Medicine	31
Adult Mental Illness	985
Anaesthetics	10
Anticoagulation Service	48
Breast	1,474
Cardiology	403
Chemical Pathology	34
Child & Adolescent Psychiatry	289
Clinical Haematology	503
Clinical Neurophysiology	39
Clinical Oncology	54
Colorectal	539
Community Medicine	4
Community Paediatric Service	479
Dermatology	966
Diabetic Medicine	319
Diagnostic Imaging	10
Endocrinology	177
ENT	1,272
Gastroenterology	973
General Medicine	183

Department/service	Number
General Surgery	404
Geriatric Medicine	329
Gynaecology	2,387
Learning Disability	178
Medical Oncology	240
Midwifery	941
Nephrology	215
Neurology	377
Obstetrics	408
Old Age Psychiatry	113
Ophthalmology	3,206
Paediatric Cardiology	16
Paediatric Neurology	7
Paediatrics	1,079
Pain Management	187
Perinatal	39
Respiratory Medicine	659
Rheumatology	628
Stroke Medicine	111
Trauma & Orthopaedics	2,479
Urology	822
Vascular	226