

<b>Reference:</b>	FOI.16949.25
<b>Subject:</b>	Artificial Intelligence (AI) adoption
<b>Date of Request:</b>	26 March 2025

**Your request and our response**

Can you please provide the following information under the Freedom of information act;

Hywel Dda University Health Board (UHB) provides the information within the table below as requested.

<b>Freedom Of Information Request</b>	<b>Supplier Name</b>	<b>Annual Spend</b>	<b>Use case/ what does the technology do for the trust</b>
Please provide a list of the suppliers who provide AI services to the trust for <u>clinical</u> use cases	Not applicable, as the UHB does not use AI services for its clinical areas.		
Please provide a list of the suppliers who provide AI services to the trust for <u>clerical/administrative</u> use cases	Trustmarque – Microsoft Co-pilot Chat	£0 - provided as part of the Microsoft EA	AI chat services to answer general queries
Does the trust utilise any AI and/or technology to facilitate patient appointment booking for the trust? If yes please provide details.	No	Not applicable	
Who is accountable in the Trust for outpatient appointments?	Andrew Carruthers, Chief Operating Officer has overall responsibility for the UHB's outpatient appointments.		