

Reference:	FOI.20425.26
Subject:	Balance appointments
Date of Request:	14 May 2026

Requested:

For the purposes of this request, “specialist balance appointment” refers to appointments for vestibular/balance assessment services provided by audiology and/or ENT departments AND/OR treatment services where applicable

1. What was the average waiting time for a specialist balance appointment on:
 - 1 April 2026
 - 1 April 2025
 - 1 April 2024

2. How many patients were waiting for a specialist balance appointment on:
 - 1 April 2026
 - 1 April 2025
 - 1 April 2024

Response:

Hywel Dda University Health Board (UHB) does not hold historical information, as once an appointment has been booked the patient is removed from the waiting list. However, the UHB provides the information it holds below.

1. The UHB confirms that the average waiting time for a specialist balance appointment, was forty-five (45) weeks, as at 18 May 2026.

2. The UHB confirms that one hundred and twenty-one (121) patients were waiting for a specialist balance appointment, as at 18 May 2026.