

Reference:	FOI.14464.24
Subject:	Bank and agency spend
Date of Request:	21 May 2024

Requested:

1. What is your current Bank Spend for the Period April 2023 – March 2024? If possible please provide a spend for -
 - i. Medical & dental
 - ii. Nursing & HCAs
 - iii. Admin & Estates
 - iv. AHPs
 - v. Others

2. What is your current Agency Spend for the period April 2023 – March 2024? If possible please provide a spend for -
 - i. Medical & dental
 - ii. Nursing & HCAs
 - iii. Admin & Estates
 - iv. AHPs
 - v. Others

If you are unable to provide a split please indicate which staffing categories the trust's bank supports.

3. Do you have a managed bank provider or a bank system provider?
 - a. who is your provider?
 - b. what is your contract start and end date?

4. What is your current Bank staff Fill rate?

5. What is your current Agency Fill Rate rate?

6. Do you have a Direct Engagement Provider?
 - a. who is your provider?
 - b. what is your contract start and end date?

7. Do you provide staff to others through a collaborative bank or is it exclusively for the trusts own workforce requirements?

8. Do you have a Master Vendor or Neutral Vendor provider? If so who is the Provider and what is the contract end date?

Clarified

For questions 4 and 5, I am interested in the percentage of bank/agency shifts that are sent out and subsequently filled.

Response:

As some of this information is already within the public domain, Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information is accessible by another means. The UHB has answered similar Freedom of Information requests, which are available on our disclosure log:

- FOI.12513.23 – Temporary agency staffing
- FOI.14189.24 – Temporary staffing systems

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://nhs.uk/disclosure-log)

1. The UHB provides, within the table overleaf, the total spend for bank staff, by the staff groups held, during the 2023/24 financial year.

Staff group	Spend
Administrative and Clerical (A&C)	£229,097.00
Nursing & Midwifery (N&M) registered	£4,568,539.00
Additional Clinical Services	£7,797,742.00
Allied Health Professionals (AHP)	£7,934.00
Healthcare Scientists (HCS)	£2,928.00
Estates and Ancillary	£2,114,956.00
Professional, Scientific and Technical Services	£24,544.00

2. The UHB provides, within the table below, the total spend for agency staff, by the staff groups held, during the 2023/24 financial year.

Staff group	Spend
Administrative and Clerical (A&C)	£62,000.00
Medical and Dental (M&D)	£5,859,000.00
Nursing & Midwifery (N&M) registered	£25,512,000.00
Additional Clinical Services	£115,000.00
Allied Health Professionals (AHP)	£1,215,000.00
Healthcare Scientists	£195,000.00
Estates and Ancillary	£145,000.00

3. & 3a. A section 21 exemption has been applied.

- 3b. The UHB confirms that the contract commenced in January 2021, with an end date of 30 January 2026.

4. The UHB confirms that its bank staff fill rate was 48%, as at 30 April 2024.

5. The UHB provides, within the table below, the agency fill rates, as at 30 April 2024.

Staff category	Fill rate
Nursing	89%
M&D	95.5%
AHP/HCS	100%

6. A section 21 exemption has been applied.
7. The UHB confirms that it does not use a collaborative bank; its bank staff are used exclusively for its own workforce requirements.
8. A section 21 exemption has been applied.