

Reference:	FOI.12934.23
Subject:	Bank and agency staff
Date of Request:	20 October 2023

Requested:

1. Please provide contact details for the person(s) responsible for bank and agency strategy for the ICB
2. Please provide contact details for the person(s) responsible for the procurement of Workforce Solutions for the ICB
3. Please confirm the ICB financial targets in respect of bank and agency
4. Please provide a copy of the ICB draft or complete workforce strategy

Response:

Hywel Dda University Health Board (UHB) is an integrated Local Health Board responsible for the planning and provision of primary, community and in hospital services, based on the needs of the local community across three (3) counties within NHS Wales. ICBs are a feature of NHS England; however, the UHB will answer your request as appropriate for NHS Wales.

1. The UHB Workforce & Organisational Development lead is Lisa Gostling, Director of Workforce & Organisational Development. She can be contacted via post at the following address:

Hywel Dda University Health Board
Corporate Offices
Ystwyth Building
Hafan Derwen
St David's Park
Job's Well Road
Carmarthen
Carmarthenshire/Sir Gaerfyrddin
SA31 3BB

2. The UHB confirms that the procurement of workforce solutions is undertaken by NHS Wales Shared Services Partnership (NWSSP). We therefore recommend that you redirect your request to the Freedom of Information Team in NWSSP, who may be able to help you further with your enquiry. Contact details are as follows:-

Email: shared.services@wales.nhs.uk

3. Under the NHS Wales Performance Framework 2023-2024, one of the UHB's performance measures is to reduce agency spend as a percentage of the total pay bill.

As some of the information requested is already within the public domain, the UHB has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA).

Further information on how the UHB intends to reduce its agency spend in line with the NHS Wales Performance Framework 2023-2024, can be found on page 41 of the UHB's Annual Plan 2023-24. For ease of reference, a link to the relevant webpage has been provided below:

[Hywel Dda University Health Board Annual Plan 2023/2024](#)

4. The UHB provides its Workforce, Organisational Development & Education Strategy 2020 – 2030 at Attachment 1.