

<b>Reference:</b>	FOI.11404.23
<b>Subject:</b>	Bank and agency usage
<b>Date of Request:</b>	30 March 2023

**Requested:**

For Medical Locums, Nursing and Allied Health Professionals (individually) please could you provide the below information:

1. What is your current bank spend for the last 12 months?
2. What is your current agency spend for the last 12 months?
3. Do you have a Managed Bank Provider or a Bank System Provider? If so who is the Provider and what is the contract end date?
4. What is your current fill rate for bank?
5. Do you have a Master Vendor or Neutral Vendor provider? If so who is the Provider and what is the contract end date?
6. What is your current fill rate for agency?
7. Do you have a Direct Engagement Provider? If so who is the Provider, what is the fee and what is the contract end date?
8. If you have Direct Engagement in place what is the current % uptake?

**Response:**

As some of this information is already within the public domain, Hywel Dda University Health Board (UHB) has applied an exemption under Section 21 of the Freedom of Information Act 2000 (FoIA), as the information is accessible by another means. The UHB has answered a similar Freedom of Information request FOI.11087.23 - agency spend, bank spend and software, with the information included for questions 3 ,5 and 7 of your request, which is available on our disclosure log:

For ease of reference, please click on the attached link, which will take you directly to the UHB's disclosure log webpage:

[Disclosure Log - Hywel Dda University Health Board \(nhs.wales\)](https://www.nhs.uk/disclosure-log)

The responses for the questions not covered by the above exemption have been provided below.

1. Hywel Dda University Health Board (UHB) does not have a bank service for Medical Locums or Allied Health Professionals (AHP). Therefore, the UHB provides, within the table below, its nursing bank spend, during the 2022/23 financial year.

Staff group	Bank spend
Nursing	£12.86m

2. The UHB provides, within the table below, its agency spend for Medical Locums, nursing and Allied Health Professionals (AHP), during the 2022/23 financial year.

Staff group	Agency spend
Medical Locum	£5.99m
Nursing	£29.14m
AHP	£1.56m

4. As per the response to question 1, the UHB does not have a bank service for Medical and AHP staff. Therefore, the UHB provides, within the table below, the bank fill rate percentage for Registered Nurses (RNs) and Healthcare Support Workers (HCSW), during March 2023.

Staff group	Bank fill rate
RNs	54%
HCSW	52%

6. The UHB provides, within the table below, the agency fill rate percentage for RNs, Healthcare Support Workers (HCSW) Medical Locums and AHPs/Healthcare Scientists (HCS), during March 2023.

Staff group	Agency fill rate
RNs	83%
HCSW	3%
Medical Locum	72%
AHP/HCS	87%

8. The UHB confirms that it has a Direct Engagement in place for Medical Locums and AHP/HCS and provides, within the table below, the uptake percentages, during March 2023.

Staff group	Bank fill rate
Medical Locum	92%
AHP/HCS	100%