

Reference:	FOI.21385.26
Subject:	Bankers' Automated Clearing System (BACS) software
Date of Request:	20 August 2026

Requested:

1. The name of the software system(s) currently used to facilitate BACS payments (for example, payroll).
2. The contract end date(s) and/or next renewal date(s) for these system(s).
3. The current annual contract value for this software (excluding VAT). If the exact figure is exempt, please provide an estimated range or cost band.

Response:

Hywel Dda University Health Board (UHB) does not hold the information requested, as the contract is managed on an All-Wales basis by NHS Wales Shared Services Partnership (NWSSP). We therefore recommend that you contact the Freedom of Information team in NWSSP who should be able to assist you with your request. Contact details are as follows:

shared.services@wales.nhs.uk or alternatively in writing to: NWSSP, Information Governance Manager, 4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw, Cardiff, CF15 7QZ.