

<b>Reference:</b>	FOI.18482.25
<b>Subject:</b>	Blood sugar equipment
<b>Date of Request:</b>	29 September 2025

**Requested:**

I am writing to enquire if testing labs at Hywel Dda Health Board have been using blood sugar equipment by a specific manufacturer which - from news reports - has been giving incorrect HBAC1 results. Here is an article that shows the recall in more detail:

[https://www.diabetes.co.uk/news/2025/sep/diabetes-testing-errors-mean-thousands-need-repeat-blood-tests.html?utm\\_source=chatgpt.com](https://www.diabetes.co.uk/news/2025/sep/diabetes-testing-errors-mean-thousands-need-repeat-blood-tests.html?utm_source=chatgpt.com)

**Response:**

Hywel Dda University Health Board (UHB) regrets to inform you that it does not hold all the information requested. The laboratories in Bronglais General Hospital, Glangwili General Hospital and Prince Philip Hospital are provided by Public Health Wales (PHW), who have direct management of the laboratories.

We therefore recommend that you redirect your request for the hospitals mentioned above to the Freedom of Information Team in Public Health Wales (PHW), who may be able to help you with your enquiry. Contact details for PHW are as follows:-

[Foi.phw@wales.nhs.uk](mailto:Foi.phw@wales.nhs.uk) or alternatively, you can contact: Freedom of Information Office, Public Health Wales, Floor 3, 2 Capital Quarter, Tyndall Street, Cardiff, CF10 4BZ.

However, the UHB can confirm that its laboratory in Withybush General Hospital does not use blood sugar equipment from the manufacturer Trinity Biotech.