

| | |
|-------------------------|---------------------|
| Reference: | FOI.3112.20 |
| Subject: | Capacity management |
| Date of Request: | 4 May 2020 |

Requested:

1. Which of the hospitals within your area use capacity management, including demand prediction, products/software for:
 - a. Emergency Departments;
 - b. Minor Injuries Units/ Urgent Treatment (or Care) Centres.
2. Which of the hospitals within your area employ consultancies to assist in capacity management, including demand and capacity modelling, for:
 - a. Emergency Departments
 - b. Minor Injuries Units/ Urgent Treatment (or Care) Centres.
3. Who the providers of such products are for each hospital;
4. What the capital cost of the product in place in each hospital is;
5. What the annual revenue cost of the product in place in each hospital is.

Response:

Hywel Dda University Health Board (UHB) confirms it does not use any external software or consultancy companies to undertake demand/capacity planning. The UHB uses its in- house IT department.