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| Reference: | FOI.1508.19 |
| Subject: | Care coordination |
| Date of Request: | 4 September 2019 |

Requested

I am wanting to find out how many professionals eligible to act as care coordinators under 3.26 of the Code of Practice to Parts 2 and 3 of the Mental Health (Wales) Measure 2010, are actually care coordinators.

I.E. Registered nurses, social workers, psychotherapists, dieticians, occupational therapists, physiotherapists, speech and language therapists and registered medical practitioners.

Could you please provide me with the figures for each of your health boards/trusts and if possible, which departments they work within, as registered nurses can be working within hospitals, in community mental health teams, perinatal services or in psychological therapy service departments etc.

Response:

Hywel Dda University Health Board (UHB) is unable to provide you with all of the information requested, as it is estimated that the cost of answering your request would exceed the "appropriate level", as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The "appropriate level" represents the estimated cost of one person spending 18 hours, or (2½ working days), in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide you with all of the information being requested, the UHB would need to contact each team to identify the professional roles of each member of the team in order to fulfil your request.

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000 (FOI), which provides an exemption from a public authority's obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.

Under section 16 of the FOI, we are required, as a public authority, to provide advice and assistance so far as it is reasonable, to individuals who have made a request under the FOI Act and therefore can provide you with some of the information requested. Within Attachment 1, the UHB has therefore provided you with the number of staff members within each team who are eligible to act as care coordinators.