

Reference:	FOI.6998.21
Subject:	Child and Adolescent Mental Health Service feedback questionnaires
Date of Request:	23 September 2021

Requested:

I am hoping you can assist by sending me a copy of any feedback surveys or questionnaires you give to children (or parents of) attending your CAMH services, as well as a few brief details, such as who completes them and when, how they are distributed, and so on. Any information you can provide would be hugely useful and greatly appreciated.

Response:

Hywel Dda University Health Board (UHB) confirms that the CAMHS utilises the Welsh Government (WG) approved outcome measures. These outcome measures are given at the beginning and collected at the end of intervention by the clinicians.

The UHB provides copies of the measures' materials used at the following attachments:

- Commission for Health Improvement (CHI) – Experience of Service Questionnaire (patient) – Attachment 1
- CHI) – Experience of Service Questionnaire (parent or carer) – Attachment 2
- YP-Core – Attachment 3
- Goals and Goal Based Outcomes – Attachment 4

In addition, a service user evaluation was conducted at the beginning of the financial year. A copy has been provided, at Attachment 5.

The UHB is withholding the names of the staff members mentioned within the service user evaluation. This decision has been made as it is not within the expectations of these individuals that their personal data would be put into the public domain. This information is classed as personal data of third parties and is therefore being withheld in accordance with section 40(2) of the Freedom of Information Act 2000 (FoIA) by virtue of section 40(3) (a) (i) of the Act, which permits a public authority to withhold personal data other than the requestor's where the disclosure would breach a Data Protection Principle.

Additionally, where the figures in the tables have been replaced with an asterisk (*), the UHB is unable to provide you with the exact number of patients, due to the low number of cases (5 and under), as there is a potential risk of identifying individuals if this was disclosed. The UHB is therefore withholding this detail under Section 40(2) of the FoIA. This information is protected by the Data Protection Act 2018/General Data Protection Regulations 2016 (GDPR), as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles 6 and 9 of the GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.