

Reference:	FOI.13591.24
Subject:	CIVICA software
Date of Request:	16 January 2024

Requested:

I am aware the trust utilises CIVICA software.

1. Have there been any CIVICA software faults reported to CIVICA?
2. Have any CIVICA software faults been reported between 11/1/2024 and 16/1/2024?
3. Have there been any patient data breaches reported to CIVICA?

Response:

1. & 2. Hywel Dda University Health Board (UHB) confirms that no faults have been reported to CIVICA.
3. The UHB confirms that no data breaches have been reported to CIVICA.