

<b>Reference:</b>	FOI.9019.22
<b>Subject:</b>	Clinical Systems
<b>Date of Request:</b>	26 May 2022

**Request and response:**

Can you please forward responses to the questions below regarding your trust's BI & Data Warehousing, E-Rostering (staffing), Order Communications, Pathology, Pharmacy, and Scheduling systems?

Please enter 'No System Installed' under supplier name if your trust does not use the system.

Hywel Dda University Health Board (UHB) provides the information it holds within the tables below and overleaf.

System type	BI & Data Warehousing
Supplier name	Microsoft
System name	SQL Reporting Service / PowerBi
Date installed	1 April 2016
Contract expiration	30 June 2027
Is this contract annually renewed? - Yes/No	No - 5 year contract from 01/07/2022
Do you currently have plans to replace this system? - Yes/No	No
Procurement framework	All Wales Procurement (CCS)
Other systems it integrates with	Health Board Datawarehouse
Total value of contract (£)	Licences are included as part of the UHB's wider Microsoft Enterprise Agreement; therefore, there is no specific cost for PowerBi
Notes - e.g. we are currently out to tender	

System type	E-Rostering (staffing) - 1
Supplier name	Allocate
System name	HealthRoster
Date installed	31 December 2020
Contract expiration	30 December 2025
Is this contract annually renewed? - Yes/No	All Wales contract procured and managed by NHS Wales Shared Services Partnership (NWSSP).
Do you currently have plans to replace this system? - Yes/No	
Procurement framework	Therefore, please re-direct these parts of your request to the Freedom of Information (Fol) Team in NWSSP: <a href="mailto:shared.services@wales.nhs.uk">shared.services@wales.nhs.uk</a>
Other systems it integrates with	Electronic Staff Record (ESR)
Total value of contract (£)	Re-direct to NWSSP
Notes - e.g. we are currently out to tender	

System type	E-Rostering (staffing) -2
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Supplier name	Kronos Systems Ltd
System name	RosterPro
Date installed	1 April 2022
Contract expiration	31 March 2023
Is this contract annually renewed? - Yes/No	All Wales contract procured and managed by NHS Wales Shared Services Partnership (NWSSP).  Therefore, please re-direct these parts of your request to the FoI Team in NWSSP: <a href="mailto:shared.services@wales.nhs.uk">shared.services@wales.nhs.uk</a>
Do you currently have plans to replace this system? - Yes/No	
Procurement framework	
Other systems it integrates with	ESR
Total value of contract (£)	Re-direct to NWSSP
Notes - e.g. we are currently out to tender	

System type	Order Communications
Supplier name	Digital Health and Care Wales (DHCW)
System name	Welsh Clinical Portal
Date installed	1 April 2008
Contract expiration	Not applicable, internal NHS Wales system
Is this contract annually renewed? - Yes/No	Not applicable, internal NHS Wales system
Do you currently have plans to replace this system? - Yes/No	No
Procurement framework	Not applicable, internal NHS Wales system
Other systems it integrates with	Welsh Patient Administration System, Fuji PACS, Radiology Information System, Laboratory Information Management System, GP Practice Systems, Welsh Referral System
Total value of contract (£)	Not applicable, internal NHS Wales system
Notes - e.g. we are currently out to tender	

System type	Pathology
Supplier name	InterSystems
System name	Trak (WLIMS)
Date installed	The UHB does not hold the information requested as it is managed by Digital Health and Care Wales (DHCW).
Contract expiration	
Is this contract annually renewed? - Yes/No	
Do you currently have plans to replace this system? - Yes/No	Therefore, please re-direct this part of your request to their FoI Team in NHS Wales Informatics Service (NWIS): <a href="mailto:nwis_foirequest@wales.nhs.uk">nwis_foirequest@wales.nhs.uk</a>
Procurement framework	
Other systems it integrates with	Welsh Clinical Portal
Total value of contract (£)	Re-direct to NWIS
Notes - e.g. we are currently out to tender	

System type	Pharmacy
Supplier name	Wellsky
System name	CareTend
Date installed	The UHB does not hold the information requested as it is managed by Digital Health and Care Wales (DHCW).  Therefore, please re-direct this part of your request to their FoI Team in NWIS: <a href="mailto:nwis_foirequest@wales.nhs.uk">nwis_foirequest@wales.nhs.uk</a>
Contract expiration	
Is this contract annually renewed? - Yes/No	
Do you currently have plans to replace this system? - Yes/No	
Procurement framework	
Other systems it integrates with	
Total value of contract (£)	
Notes - e.g. we are currently out to tender	

#### System definition:

BI & Data Warehousing – integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

E-Rostering (staffing) - An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.

Order Communications - Diagnostic tests are electronically ordered and communicated, rather than being ordered on paper

Pathology - Pathology testing is managed electronically

Pharmacy - Pharmacy orders and stock control is managed electronically