

Reference:	FOI.16818.25
Subject:	Clinical systems
Date of Request:	11 March 2025

Requested:

1. Can you please clarify if you are still using Image Exchange Portal by Sectra as your Health Information Exchange (HIE) System? If yes, can you please provide the expiration date?
2. Can you please clarify if you are still using Insight by CHKS as your Outcomes/performance benchmarking System? If yes, can you please provide the expiration date?
3. Can you please clarify if you are still using Envoy Messenger by Healthcare Communications as your Patient Engagement Portal System? If yes, can you please provide the expiration date?

Response:

1. Hywel Dda University Health Board (UHB) confirms that it is not using the Image Exchange Portal by Sectra as its Health Information Exchange (HIE) System.
2. The UHB confirms that it continues to use Insight by CHKS as its Outcomes / performance benchmarking system and the expiration date is 30 September 2025.
3. The UHB confirms that it is not using Envoy Messenger by Healthcare Communications as its Patient Engagement Portal System.