

Reference:	FOI.11729.23
Subject:	Clinical systems
Date of Request:	19 May 2023

Requested:

Please provide information regarding the following systems:

1. Accident & Emergency
2. BI & Data Warehousing
3. Clinical Portal
4. Document Management
5. Health Information Exchange (HIE)
6. Integration Platform
7. Maternity
8. Oncology
9. Theatres
10. Transfers of care system
11. Trust Integration Engine (TIE)
12. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a. System type –
- b. Supplier name –
- c. System name –
- d. Date installed –
- e. Contract expiration –
- f. Is this contract annually renewed? - Yes/No
- g. Do you currently have plans to replace this system? - Yes/No
- h. Procurement framework –
- i. Other systems it integrates with? –
- j. Total value of contract (£) –
- k. Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

System definitions:

Accident & Emergency: A specialist system used to manage patients and patient clinical notes in the Emergency Department.

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

Clinical Portal: An electronic window that will allow clinicians to view defined information about individual patients in a 'virtual' electronic patient record drawn from information held in different clinical systems. Integrates a variety of products and services in the clinical setting.

Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

Health Information Exchange (HIE): Is the electronic transmission of healthcare-related data among medical facilities, health information organizations, and government agencies according to national standards. HIE enables care professionals to view shared records and make more informed decisions for patients.

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

Maternity: It is the specialist maternity system in use for maternity care.

Oncology: An Oncology Information Management solution supports the multidisciplinary teams involved in the care of patients with cancer.

Theatres: A specialist theatres system is used to manage patients and surgical procedures in theatres.

Transfers of care system: System used to manage and collect data on patient moving from one care provider to another.

Trust Integration Engine (TIE): It enables trust merger sites to access clinical systems through one consistent, secure platform.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Response:

Hywel Dda University Health Board (UHB) provides the information it holds within the tables below and overleaf.

1a.	System type	Accident & Emergency (A&E)
1b.	Supplier name	Digital Health and Care Wales (DHCW)
1c.	System name	Welsh Patient Administration System (WPAS)
1d.	Date installed	April 2001
1e.	Contract expiration	Not applicable, internal NHS Wales system
1f.	Is this contract annually renewed? - Yes/No	Not applicable, internal NHS Wales system
1g.	Do you currently have plans to replace this system? - Yes/No	No
1h.	Procurement framework	Not applicable, internal NHS Wales system
1i.	Other systems it integrates with?	Welsh Clinical Portal (WCP), Enterprise Master Patient Index (EMPI)
1j.	Total value of contract (£)	Not applicable, internal NHS Wales system
1k.	Notes - e.g. we are currently out to tender	Internally developed NHS Wales system provided via Service Level Agreement (SLA) between DHCW and the UHB

2a.	System type	BI & Data Warehousing
2b.	Supplier name	Microsoft
2c.	System name	PowerBi
2d.	Date installed	April 2020
2e.	Contract expiration	June 2027
2f.	Is this contract annually renewed? - Yes/No	Yes
2g.	Do you currently have plans to replace this system? - Yes/No	No
2h.	Procurement framework	All Wales Procurement - Crown Commercial Services (CCS)
2i.	Other systems it integrates with?	Health Board Datawarehouse
2j.	Total value of contract (£)	£241,395.00
2k.	Notes - e.g. we are currently out to tender	PowerBi licensed as part of wider Office 365 suite of applications so costs only associated with PowerBi Premium capacity

3a.	System type	Clinical Portal
3b.	Supplier name	DHCW
3c.	System name	Welsh Clinical Portal
3d.	Date installed	April 2008
3e.	Contract expiration	Not applicable, internal NHS Wales system
3f.	Is this contract annually renewed? - Yes/No	Not applicable, internal NHS Wales system
3g.	Do you currently have plans to replace this system? - Yes/No	No
3h.	Procurement framework	Not applicable, internal NHS Wales system
3i.	Other systems it integrates with?	WPAS, Pathology, Radiology Information System, Primary Care
3j.	Total value of contract (£)	Not applicable, internal NHS Wales system
3k.	Notes - e.g. we are currently out to tender	Internally developed NHS Wales system provided via Service Level Agreement (SLA) between DHCW and the UHB

4a.	System type	Document Management
4b.	Supplier name	Civica
4c.	System name	CITO
4d.	Date installed	August 2022
4e.	Contract expiration	March 2025
4f.	Is this contract annually renewed? - Yes/No	Yes
4g.	Do you currently have plans to replace this system? - Yes/No	No
4h.	Procurement framework	All Wales Procurement – CCS
4i.	Other systems it integrates with?	WCP, EMPI
4j.	Total value of contract (£)	£843,600.00
4k.	Notes - e.g. we are currently out to tender	Implementation is currently underway

5. Health Information Exchange (HIE) - No System Installed.

6. Integration Platform - No System Installed.

7a.	System type	Maternity
7b.	Supplier name	DHCW
7c.	System name	WPAS
7d.	Date installed	See responses to question 1.
7e.	Contract expiration	
7f.	Is this contract annually renewed? - Yes/No	
7g.	Do you currently have plans to replace this system? - Yes/No	
7h.	Procurement framework	
7i.	Other systems it integrates with?	
7j.	Total value of contract (£)	
7k.	Notes - e.g. we are currently out to tender	

8a.	System type	Oncology
8b.	Supplier name	Swansea Bay University Health Board (SBUHB)
8c.	System name	ChemoCare
8d.	Date installed	January 2009
8e.	Contract expiration	October 2024
8f.	Is this contract annually renewed? - Yes/No	Not applicable
8g.	Do you currently have plans to replace this system? - Yes/No	Yes
8h.	Procurement framework	Not applicable
8i.	Other systems it integrates with?	None
8j.	Total value of contract (£)	£56,000.00
8k.	Notes - e.g. we are currently out to tender	Provided SLA between SBUHB and the UHB

9a.	System type	Theatres
9b.	Supplier name	DHCW
9c.	System name	WPAS
9d.	Date installed	See responses to question 1.
9e.	Contract expiration	
9f.	Is this contract annually renewed? - Yes/No	
9g.	Do you currently have plans to replace this system? - Yes/No	
9h.	Procurement framework	
9i.	Other systems it integrates with?	
9j.	Total value of contract (£)	
9k.	Notes - e.g. we are currently out to tender	

10. Transfers of Care System - No System Installed.

11. Trust Integration Engine (TIE) - No System Installed.

12a.	System type	Voice recognition
12b.	Supplier name	TPRO
12c.	System name	TPRO
12d.	Date installed	August 2020
12e.	Contract expiration	Not applicable
12f.	Is this contract annually renewed? - Yes/No	Yes
12g.	Do you currently have plans to replace this system? - Yes/No	No
12h.	Procurement framework	Single Tender Action (STA)
12i.	Other systems it integrates with?	None
12j.	Total value of contract (£)	No contract in place as it is a subscription service.
12k.	Notes - e.g. we are currently out to tender	