

Reference:	FOI.15811.24
Subject:	Clinical systems
Date of Request:	23 October 2024

Your request and our response

Please provide information regarding the following 6 system contracts and their accompanying consulting support contracts:

- a. BI & Data Warehousing
- b. Discharge Letters
- c. Integration Platform
- d. Maternity
- e. Secondary Care EPS
- f. Voice recognition

Hywel Dda University Health Board (UHB) provides the information it holds for the requested clinical systems within the tables overleaf.

In accordance with the Code of Practice under Section 45 of the Freedom of Information Act 2000 (FoIA), the UHB has a duty to provide advice and assistance. Where the UHB does not hold complete information for systems supplied nationally by Digital Health and Care Wales (DHCW), these may be best redirected to DHCW for further consideration. DHCW can be contacted by email at: DHCW.FOI@wales.nhs.uk

BI & Data Warehousing

1. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a	System type	Business Intelligence and Database
b	Supplier name	DHCW
c	System name	Power BI & SQL
d	Date installed	Not held - national system
e	Contract expiration	Power BI 30/3/2025 SQL 30/6/2025
f	Is this contract annually renewed?	Yes
g	Do you currently have plans to replace this system?	No
h	Procurement framework	Power BI is provided nationally – not procured via a Framework. SQL - SBS / 19 / AB / WAB / 9411
i	Other systems it integrates with?	Welsh Patient Administration System (WPAS)
j	Total value of contract (£)	Power BI forms a part of nationally provided Microsoft Enterprise Agreement - Total £3,897,666 SQL = £216,126 – expenditure is for all SQL licence costs (Jul 24 - Jun 25) within the UHB.
k	Notes (e.g. we are currently out to tender)	N/A

2. Accompanying Consulting Support Contracts (if applicable):

a	Is there an accompanying consulting support contract for this system?	N/A
b	If yes, please provide the consulting firm's name	N/A
c	Consulting contract start date	N/A
d	Consulting contract end date	N/A

Discharge Letters

3. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a	System type	Clinical Portal
b	Supplier name	DHCW
c	System name	Welsh Clinical Portal (WCP)
d	Date installed	Not held - national system
e	Contract expiration	30/3/2025
f	Is this contract annually renewed?	Yes
g	Do you currently have plans to replace this system?	No
h	Procurement framework	N/A - national system
i	Other systems it integrates with?	<ul style="list-style-type: none"> • Authentication Services • EMIS Web • Cegedim - Vision • Integration Services • Master Patient Index • National Complex Care Database • DCS Hosting & Storage • National Forms Service • National Monitoring Services • National Operational Databases (NOD) • Network Services • Cyber Security Consultancy • Public Sector Broadband Aggregation • Welsh Pathology Handbook 1.3 (Legacy) • Welsh Admin Portal • Welsh Care Records Service • Welsh Clinical Communications Gateway • Welsh GP Record • Welsh Image Archive Service • Welsh Laboratory Information Management System • WPAS

		<ul style="list-style-type: none"> • Welsh Radiology Information System • Welsh Reference Data and Terminology Service • Welsh Results Reports Service
j	Total value of contract (£)	£0 - funded nationally.
k	Notes (e.g. we are currently out to tender)	N/a

4. Accompanying Consulting Support Contracts (if applicable):

a	Is there an accompanying consulting support contract for this system?	No
b	If yes, please provide the consulting firm's name	N/A
c	Consulting contract start date	N/A
d	Consulting contract end date	N/A

Integration Platform

5. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a	System type	Business Process Middleware
b	Supplier name	No records held
c	System name	BizTalk
d	Date installed	No records held
e	Contract expiration	No contract, internally supported
f	Is this contract annually renewed?	No
g	Do you currently have plans to replace this system?	Yes
h	Procurement framework	N/A
i	Other systems it integrates with?	<ul style="list-style-type: none"> • WPAS • Solus Cardiology • Medisoft • Pyxis Pharmacy
j	Total value of contract (£)	N/A
k	Notes (e.g. we are currently out to tender)	Planning to reprocur in 2025.

6. Accompanying Consulting Support Contracts (if applicable):

a	Is there an accompanying consulting support contract for this system?	No
b	If yes, please provide the consulting firm's name	N/A
c	Consulting contract start date	N/A
d	Consulting contract end date	N/A

Maternity

7. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a	System type	Maternity Module in PAS system
b	Supplier name	DHCW
c	System name	WPAS
d	Date installed	Not held - national system
e	Contract expiration	31/3/2025
f	Is this contract annually renewed?	Yes
g	Do you currently have plans to replace this system?	No
h	Procurement framework	Not held - national system
i	Other systems it integrates with?	WPAS integrates with: <ul style="list-style-type: none"> • Authentication Services • Integration Services • Master Patient Index • DCS Hosting & Storage • National Monitoring Services • Network Services • Public Sector Broadband Aggregation • Welsh Admin Portal • Welsh Community Care Information System • Welsh Emergency Department System • Welsh Laboratory Information Management System • Welsh Radiology Information System • Welsh Reference Data and Terminology
j	Total value of contract (£)	£278,284
k	Notes (e.g. we are currently out to tender)	N/A

8. Accompanying Consulting Support Contracts (if applicable):

a	Is there an accompanying consulting support contract for this system?	No
b	If yes, please provide the consulting firm's name	N/A
c	Consulting contract start date	N/A
d	Consulting contract end date	N/A

Secondary Care EPS

9. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a	System type	Not installed
b	Supplier name	N/A
c	System name	N/A
d	Date installed	N/A
e	Contract expiration	N/A
f	Is this contract annually renewed?	N/A

g	Do you currently have plans to replace this system?	N/A
h	Procurement framework	N/A
i	Other systems it integrates with?	N/A
j	Total value of contract (£)	N/A
k	Notes (e.g. we are currently out to tender)	N/A

10. Accompanying Consulting Support Contracts (if applicable):

a	Is there an accompanying consulting support contract for this system?	N/A
b	If yes, please provide the consulting firm's name	N/A
c	Consulting contract start date	N/A
d	Consulting contract end date	N/A

Voice recognition

11. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a	System type	Digital Dictation
b	Supplier name	TPro
c	System name	TPro
d	Date installed	26/4/2021
e	Contract expiration	30/3/2025
f	Is this contract annually renewed?	No
g	Do you currently have plans to replace this system?	Yes
h	Procurement framework	G Cloud
i	Other systems it integrates with?	Integration with WPAS is currently being tested
j	Total value of contract (£)	Approx £84K per year
k	Notes (e.g. we are currently out to tender)	<ul style="list-style-type: none"> Billed monthly based on usage. Request submitted to integrate with WPAS

12. Accompanying Consulting Support Contracts (if applicable):

a	Is there an accompanying consulting support contract for this system?	No
b	If yes, please provide the consulting firm's name	N/A
c	Consulting contract start date	N/A
d	Consulting contract end date	N/A