

Reference:	FOI.16571.25
Subject:	Clinical systems
Date of Request:	10 February 2025

Your request and our response

Please provide information regarding the following 9 system contracts and their accompanying consulting support contracts:

1. BI & Data Warehousing
2. Critical care
3. EPR
4. Health Information Exchange (HIE)
5. Oncology
6. Outcomes/performance benchmarking
7. PACS
8. Patient Engagement Portal
9. Sexual Health

10. Can you please provide your trust's IT spend for the following financial year:

- FY 2023-24:
- Please include in your IT spend calculation the cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.
- Please provide your answer in the above format for each system.

Hywel Dda University Health Board (UHB) provides the information it holds for the requested clinical systems within the tables overleaf.

In accordance with the Code of Practice under Section 45 of the Freedom of Information Act 2000 (FoIA), the UHB has a duty to provide advice and assistance. Where the UHB does not hold complete information for systems supplied nationally by Digital Health and Care Wales (DHCW), it is suggested that these requests may be best redirected to DHCW for further consideration. DHCW can be contacted by email at: DHCW.FOI@wales.nhs.uk

BI & Data Warehousing

1. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a.	System type	Microsoft Power BI Microsoft SQL Server
b.	Supplier name	DHCW – Power BI Trustmarque – SQL
c.	System name	Data Warehouse
d.	Date installed	Not held – prior to 2012
e.	Contract expiration	Power BI – 31/06/2026 SQL – 30/06/2025
f.	Is this contract annually renewed?	No
g.	Do you currently have plans to replace this system?	Yes
h.	Procurement framework	Procured against the All Wales Microsoft agreement

i.	Other systems it integrates with?	Welsh Patient Administration System (WPAS)
j.	Total value of contract (£)	Licences are included as part of the UHB's wider Microsoft Enterprise Agreement; therefore, there is no specific cost for PowerBi SQL - £198,00.00 per year
k.	Notes (e.g. we are currently out to tender)	N/A

Critical care

2. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a.	System type	Phillips IntelliSpace Critical Care and Anaesthesia (ICCA)
b.	Supplier name	Phillips
c.	System name	Phillips ICCA
d.	Date installed	Not held – prior to 2015
e.	Contract expiration	31/12/2025
f.	Is this contract annually renewed?	Yes
g.	Do you currently have plans to replace this system?	Yes
h.	Procurement framework	NHS Supply Chain Medical IT Framework
i.	Other systems it integrates with?	Welsh Patient Administration System (WPAS)
j.	Total value of contract (£)	£33,602.00 per year
k.	Notes (e.g. we are currently out to tender)	Plans to replace nationally, led by DHCW.

Electronic Patient Record (EPR)

3. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a.	System type	Single Patient Record
b.	Supplier name	DHCW
c.	System name	Welsh Clinical Portal (WCP)
d.	Date installed	Not held - national system
e.	Contract expiration	Not held - national system
f.	Is this contract annually renewed?	No
g.	Do you currently have plans to replace this system?	No
h.	Procurement framework	Not held - national system
i.	Other systems it integrates with?	Not held
j.	Total value of contract (£)	£0 - funded nationally
k.	Notes (e.g. we are currently out to tender)	N/A

Health Information Exchange (HIE)

4. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a.	System type	Not installed
b.	Supplier name	N/A
c.	System name	N/A
d.	Date installed	N/A
e.	Contract expiration	N/A
f.	Is this contract annually renewed?	N/A
g.	Do you currently have plans to replace this system?	N/A
h.	Procurement framework	N/A
i.	Other systems it integrates with?	N/A
j.	Total value of contract (£)	N/A
k.	Notes (e.g. we are currently out to tender)	N/A

Oncology

5. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a.	System type	Chemotherapy
b.	Supplier name	Chemocare
c.	System name	Chemocare
d.	Date installed	Not held - national system
e.	Contract expiration	Not held – national system provided on a regional basis
f.	Is this contract annually renewed?	Not held – national system
g.	Do you currently have plans to replace this system?	Not held – national system
h.	Procurement framework	Not held – national system
i.	Other systems it integrates with?	Not held – national system
j.	Total value of contract (£)	Not held – national system
k.	Notes (e.g. we are currently out to tender)	The UHB uses a system provided nationally

Outcomes/performance benchmarking

6. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a.	System type	Not installed
b.	Supplier name	N/A
c.	System name	N/A
d.	Date installed	N/A
e.	Contract expiration	N/A
f.	Is this contract annually renewed?	N/A
g.	Do you currently have plans to replace this system?	N/A
h.	Procurement framework	N/A
i.	Other systems it integrates with?	N/A
j.	Total value of contract (£)	N/A
k.	Notes (e.g. we are currently out to tender)	N/A

Picture archiving and communications system (PACS)

7. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

	System type	Picture Archiving
	Supplier name	Fujifilm
	System name	Synapse
	Date installed	28/02/2014
	Contract expiration	31/08/2026
	Is this contract annually renewed?	No
	Do you currently have plans to replace this system?	Yes
	Procurement framework	National PACS and RIS procurement project
	Other systems it integrates with?	<ul style="list-style-type: none">• Research Information Systems (RIS)• Welsh Clinical Portal (WCP)• WPAS• IUVO• Image Exchange Portal (IEP)
	Total value of contract (£)	Not held – national system
	Notes (e.g. we are currently out to tender)	The UHB is currently working to implement a new RIS and PACS later this year

Patient Engagement Portal

8. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a.	System type	Patient Portal
b.	Supplier name	Patient Knows Best
c.	System name	Patient Knows Best
d.	Date installed	Not held – prior to 2018
e.	Contract expiration	30/11/2025
f.	Is this contract annually renewed?	No
g.	Do you currently have plans to replace this system?	No
h.	Procurement framework	Crown Commercial Service (G-Cloud 12)
i.	Other systems it integrates with?	None
j.	Total value of contract (£)	£134,521 for two years
k.	Notes (e.g. we are currently out to tender)	N/A

Sexual Health

9. Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

a.	System type	Sexual Health System
b.	Supplier name	Idox Software
c.	System name	Sexual Health Management
d.	Date installed	Not held
e.	Contract expiration	28/02/2026
f.	Is this contract annually renewed?	Yes
g.	Do you currently have plans to replace this system?	No – national procurement plan in place
h.	Procurement framework	Crown Commercial Service RM6259 (Call off – Direct Award)
i.	Other systems it integrates with?	None
j.	Total value of contract (£)	£14,218.75 per year
k.	Notes (e.g. we are currently out to tender)	N/A

10. The UHB confirms that its total IT spend for the 2023/24 financial year was £20,113,000. The UHB has provided, within the table below, a breakdown of the spend.

IT	Spend
All digital staff	£7,733,000.00
Software, Services, Hardware, Communication equipment and Other IT spend - Revenue	£7,235,000.00
Software, Services, Hardware, Communication equipment and Other IT spend - Capital	£5,145,000.00