

Reference:	FOI.5332.21
Subject:	Community health systems
Date of Request:	12 February 2021

Requested:

1. What Workforce & Client Rostering systems are currently used to support the allocation of community health workers/allied health professionals to patients?
2. When is the contract expiry and yearly contract value of this system?
3. What system is used to record patient Community Health Records?
4. When is the contract expiry and yearly contract value of this system?
5. The total number of Back Office Support Staff that support the allocation process?
6. The total number of allied health professionals/community health staff?
7. Total number of patients allocated to an Allied Health Professional/Community Health worker.
 - Date (or date range) of Data Snapshot

Response:

1. Hywel Dda University Health Board (UHB) confirms that it does not have a specific rostering system to support the allocation of community health workers to patients. However, the UHB intends to pilot the use of Malinko Scheduling Software.
2. Not applicable.
3. The UHB confirms that the system used to record patient community health records is the Welsh Clinical Community Information System (WCCIS).
4. The UHB does not hold the information requested. The WCCIS is managed by NHS Wales Informatics Service (NWIS). Please re-direct your request to nwis_foirequest@wales.nhs.uk
5. The UHB confirms that there are currently three (3) Whole Time Equivalent (WTE) office support staff, across the three (3) localities, excluding central administration and community hospitals that support the allocation process.
6. The UHB provides, within the table overleaf, the number of Allied Health Professionals (AHPs) and Community Health Care staff and the WTE, as recorded on the UHB's Electronic Staff Record (ESR) system.

Community staff	Number	WTE
AHP	690	593.24
Carmarthenshire Community Services	359	289.76
Ceredigion Community Services	167	142.78
Pembrokeshire Community Services	279	230.63
Public Health Community Services	216	173.29
Community Mental Health Services	216	200.65

Please note, the numbers provided include bank and locum staff.

7. The UHB is unable to provide the information requested as patients are allocated on a daily basis, dependent on case load.

- The data provided is as at 15 February 2021.