

<b>Reference:</b>	FOI.1719.19
<b>Subject:</b>	Community Mental Health Team Services
<b>Date of Request:</b>	14 October 2019

**Requested**

1. How many patients waited more than 6 months following referral for an assessment with CMHTS.  
  
(If the CMHTS is split across different areas please provide a figure separately for each area.)  
2016  
2017  
2018  
2019
  
2. How many patients waited more than a year following referral for an assessment to CMHTS.  
2016  
2017  
2018  
2019
  
3. How many patients waited over 6months following assessment to begin/receive treatment or intervention by CMHTS  
2016  
2017  
2018  
2019
  
4. How many patients were seen in each tier of the service e.g councillor in GP practice, standard member of the community team (CBT therapist or primary care therapist, assistant psychologist), or a specialist member of the community team (clinical psychologist, psychiatrist)  
2016  
2017  
2018  
2019
  
5. How many patients waited over a year following assessment to begin/receive treatment or intervention by CMHTS  
2016  
2017  
2018  
2019
  
6. How many patients following assessment were referred to alternative agencies or services including voluntary services (e.g CRUISE, Mind, Hafal, CAIS)  
2016  
2017  
2018  
2019

**Response:**

Hywel Dda University Health Board (UHB) is unable to provide you with the information requested above it is estimated that the cost of answering your request would exceed the “appropriate level” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. The “appropriate level” represents the estimated cost of one person spending 18 hours or (2 ½ working days) in determining whether the UHB holds the information, and locating, retrieving and extracting the information.

In order to provide you with this information, the UHB would need to manually scrutinise each patient record covering the periods requested. The UHB has seven adult Community Mental Health Teams (CMHT), each with approximately 300 patients therefore conducting the search would far exceed the ‘appropriate level’, costing the UHB the following:

2100 @ 15 minutes per patient record = 525 hours  
525 hours @ £25 per hours = £13,125.00

The UHB is therefore applying an exemption under Section 12 of the Freedom of Information Act 2000, which provides an exemption from a public authority’s obligation to comply with a request for information where the cost of compliance is estimated to exceed the appropriate limit.