

Reference:	FOI.2450.20
Subject:	Complaints against psychological staff
Date of Request:	4 February 2020

Requested:

How many psychological therapy staff (eg psychologists, psychotherapists, counsellors and other clinicians engaging in recognised therapy, such as a CPN providing DBT) have been complained about/had their practice complained about in the last five years?

Response:

The UHB is unable to provide you with the exact number of psychological staff who had their practice complained about within the last five years due to the low numbers of cases (5 and under), as there is a potential risk of identifying individuals if this was disclosed. The UHB is therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This information is protected by the Data Protection Act (DPA) 2018 / General Data Protection Regulations (GDPR) 2016, as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles 6 and 9 of the GDPR. This exemption is absolute and therefore there is no requirement to apply the public interest test.

In reaching this decision, the Data Protection Act 2018 / General Data Protection Regulations 2016 defines personal data as data which relates to a living individual who can be identified solely from that data or from that data and other information which is in the possession of the data controller.