

Reference:	FOI.8172.22
Subject:	Complaints against the catering department in Bronglais General Hospital (BGH)
Date of Request:	24 January 2022

Requested:

Under the information of freedom act 2000 I request records of disciplinary action taken and or retraining for supervisors and management of the Catering department of Bronglais Hospital in the last 5 years as a direct result of a complaint or complaints made in relation to them.

Response:

Hywel Dda University Health Board (UHB) is unable to provide you with the requested information, as there is a potential risk of identifying individuals if these details were disclosed. The UHB is therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000 (FoIA).

This information is protected by the Data Protection Act 2018/General Data Protection Regulations 2016 (GDPR), as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles 6 and 9 of the GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

In reaching this decision, the Data Protection Act 2018/General Data Protection Regulations 2016 define personal data as data which relates to a living individual who can be identified solely from that data or from that data and other information which is in the possession of the data controller.