

Reference:	FOI.8390.22
Subject:	Complaints involving bullying in the Catering Department at Bronglais General Hospital (BGH)
Date of Request:	3 March 2022

Requested:

I am also requesting all complaints made against the Catering department managers and supervisors in relation to bullying, excluding personal names and personal details, so number of complaints involving bullying in the last 5 years in the Catering department at Bronglais hospital.

This request is solely for complaints made involving bullying or the like.

I am willing to receive the records in any format which is expected within your policy.

Response:

Hywel Dda University Health Board (UHB) is unable to provide you with the requested information, due to the low number of cases (5 and under), as there is a potential risk of identifying individuals if these details were disclosed. The UHB is therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000 (FoIA).

This information is protected by the Data Protection Act 2018/General Data Protection Regulations 2016 (GDPR), as its disclosure would constitute unfair and unlawful processing and would be contrary to the principles and articles 6 and 9 of the GDPR. This exemption is absolute and therefore, there is no requirement to apply the public interest test.

In reaching this decision, the Data Protection Act 2018/General Data Protection Regulations 2016 define personal data as data which relates to a living individual who can be identified solely from that data or from that data and other information which is in the possession of the data controller.