

Reference:	FOI.19802.26
Subject:	Computer Aided Facilities Management (CAFM) Systems
Date of Request:	2 March 2026

Requested:

1. What software does your Trust currently use for its CAFM (Computer Aided Facilities Management) solution?
 - If multiple systems are in use, please list all solutions rather than only the primary system.
2. What is the contract expiry date for the software used?
 - If the contract is annual or rolling, please state this. If multiple systems are in use, please provide the known expiry date (or contract term details) for each.
3. Who is the person responsible for managing this system?
4. What is that person's job title?

Response:

1. Hywel Dda University Health Board (UHB) currently uses the Idox CAFM Explorer – Complete CAFM Solution.
2. The UHB confirms the contract for the CAFM software is on a five (5) year rolling contract and is due to expire in July 2028.
3. The person responsible for managing this system is Jemma Hughes, Facilities Systems Support Manager.
4. Please see response to Question 3.